



**Resolutions  
of the Ordinary General Meeting  
of Shareholders of Alpha Services and Holdings S.A. on 22.7.2021**

The Ordinary General Meeting of Shareholders of Alpha Services and Holdings S.A. (the "Company"), which was held on 22.7.2021 at 10:00, was attended, with regard to all the items of the agenda, in person or by proxy, by 449 Shareholders, representing 1,251,150,650 common, registered, dematerialized shares with voting rights, out of a total of 2,176,806,930 common, registered, dematerialized shares with voting rights, excluding 169,174,167 shares held by the Hellenic Financial Stability Fund as per the provisions of article 7a par. 3 of law 3864/2010, as in force, namely 57.48% of the voting share capital of the Company.

**Item 1: Approval of the Annual and Consolidated Financial Statements of the financial year 2020 (1.1.2020 - 31.12.2020), together with the relevant reports of the Board of Directors and the Statutory Certified Auditors.**

The Ordinary General Meeting approved the Annual and Consolidated Financial Statements of the Company and the Group for the financial year 2020 (1.1.2020 - 31.12.2020), together with the relevant reports of the Board of Directors and the Statutory Certified Auditors.

Additionally, the Ordinary General Meeting resolved on the non-appropriation of an amount to the statutory reserve as well as on the non-distribution of dividend to the Shareholders of the Company for the financial year 2020.

**VALID VOTES: 1,249,939,069 (99.90%) ABSTENTION: 1,211,581 (0.10%) VOID VOTES: 0 (0.00%)**  
FOR: 1,249,939,069 (99.90%)  
AGAINST: 0 (0.00%)

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**Item 2: Approval, as per article 108 of law 4548/2018, of the overall management for the financial year 2020 (1.1.2020 - 31.12.2020) and discharge of the Statutory Certified Auditors for the financial year 2020, in accordance with article 117 of law 4548/2018.**

The Ordinary General Meeting approved the overall management by the Members of the Board of Directors for the financial year 2020 (1.1.2020 - 31.12.2020), as per article 108 of law 4548/2018, as well as the discharge, in accordance with article 117 of law 4548/2018, of the Statutory Certified Auditors from any liability for their actions and for the audit of the Financial Statements respectively.

**VALID VOTES: 1,249,189,452 (99.84%) ABSTENTION: 1,961,198 (0.16%) VOID VOTES: 0 (0.00%)**  
FOR: 1,231,912,352 (98.46%)  
AGAINST: 17,277,100 (1.38%)

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**Item 3: Election of Statutory Certified Auditors for the financial year 2021 (1.1.2021 - 31.12.2021) and approval of their remuneration.**

The Ordinary General Meeting approved the election of the audit firm with the corporate name "Deloitte Certified Public Accountants S.A." and the trade name "Deloitte" (The Institute of Certified Public Accountants of Greece Registration No E 120) to carry out the regular audit of the Company's stand alone and consolidated Financial Statements for the period from 1.1.2021 to 31.12.2021 amounting to Euro 445,000 plus V.A.T.

**VALID VOTES: 1,251,137,027 (100.00%)    ABSTENTION: 13,623 (0.00%)    VOID VOTES: 0 (0.00%)**  
FOR:            1,251,120,061 (100.00%)  
AGAINST:        16,966    (0.00%)

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**Item 4: Submission of the Activity Report of the Audit Committee for the year 2020, in accordance with article 44 of law 4449/2017 (non-voting item).**

The Ordinary General Meeting took cognizance of the Activity Report of the Audit Committee for the year 2020, in accordance with article 44 of law 4449/2017.

**Item 5: Approval of the Members of the Board of Directors' remuneration for the financial year 2020 (1.1.2020 - 31.12.2020).**

The Ordinary General Meeting approved the remuneration of the Non-Executive Members of the Board of Directors, including the Non-Executive Independent Members, in their capacity as Members, for the financial year 2020, amounting to a total of Euro 1,121,625.01.

**VALID VOTES: 1,251,143,800 (100.00%)    ABSTENTION: 6,850 (0.00%)    VOID VOTES: 0 (0.00%)**  
FOR:            1,251,143,800 (100.00%)  
AGAINST:            0    (0.00%)

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**Item 6: Approval, in accordance with article 109 of law 4548/2018, of the advance payment of remuneration to the Members of the Board of Directors for the financial year 2021 (1.1.2021 - 31.12.2021).**

The Ordinary General Meeting approved, in accordance with article 109 of law 4548/2018, the advance payment of remuneration to the Members of the Board of Directors, in their capacity as Members, for the financial year 2021 (1.1.2021 - 31.12.2021).

**VALID VOTES: 1,251,143,800 (100.00%) ABSTENTION: 6,850 (0.00%) VOID VOTES: 0 (0.00%)**  
FOR: 1,251,143,800 (100.00%)  
AGAINST: 0 (0.00%)

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**Item 7: Deliberation and advisory vote on the Remuneration Report for the year 2020, in accordance with article 112 of law 4548/2018.**

The Ordinary General Meeting cast a positive vote on the Remuneration Report for the year 2020, in accordance with article 112 of law 4548/2018.

**VALID VOTES: 1,251,143,800 (100.00%)    ABSTENTION: 6,850 (0.00%)    VOID VOTES: 0 (0.00%)**  
FOR:            1,249,137,530 (99.84%)  
AGAINST:        2,006,270 (0.16%)

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**Item 8: Approval of the Remuneration Policy of the Members of the Board of Directors as per the provisions of law 4548/2018.**

The Ordinary General Meeting approved the Remuneration Policy of the Members of the Board of Directors, in accordance with articles 110 and 111 of law 4548/2018.

**VALID VOTES: 1,251,143,800 (100.00%)    ABSTENTION: 6,850 (0.00%)    VOID VOTES: 0 (0.00%)**  
FOR:            1,227,654,103 (98.12%)  
AGAINST:        23,489,697 (1.88%)

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**Item 9: Submission of the Report of the Non-Executive Independent Members, as per the provisions of law 4706/2020 (non-voting item).**

The Ordinary General Meeting took cognizance of the Report of the Non-Executive Independent Members, as per the provisions of law 4706/2020.

**Item 10: Approval of the Suitability and Nomination Policy for the Members of the Board of Directors.**

The Ordinary General Meeting approved the Suitability and Nomination Policy for the Members of the Board of Directors.

**VALID VOTES: 1,251,150,650 (100.00%)      ABSTENTION: 0 (0.00%)      VOID VOTES: 0 (0.00%)**  
FOR:                    1,251,150,650 (100.00%)  
AGAINST:                                    0      (0.00%)

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**Item 11: Granting of authority, in accordance with article 98 of law 4548/2018, to Members of the Board of Directors and the General Management as well as to Managers to participate in the boards of directors or in the management of companies having purposes similar to those of the Company.**

The Ordinary General Meeting granted the authority to the Members of the Board of Directors and to other Executives of the Company to participate in the boards of directors and/or in the management of companies having purposes similar to those of the Company, provided that these companies do not have their registered offices and/or are not materially active in countries where the Company has a material presence.

**VALID VOTES: 1,233,246,922 (98.57%) ABSTENTION: 17,903,728 (1.43%) VOID VOTES: 0 (0.00%)**  
FOR: 1,233,246,922 (98.57%)  
AGAINST: 0 (0.00%)

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