

# Safety comes first when you navigate through a crisis

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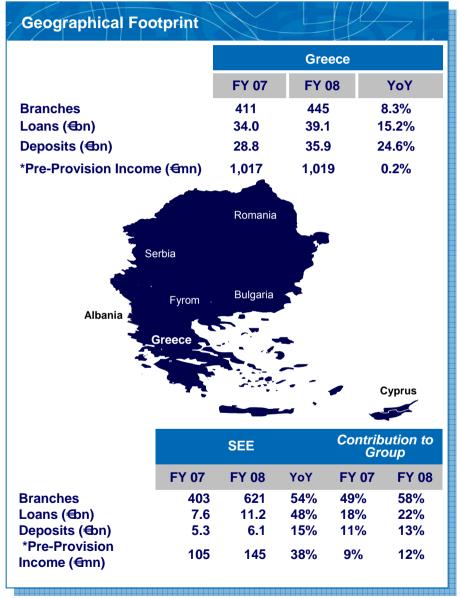
April 2009

### A strong franchise with a regional footprint



#### Alpha Bank at a Glance

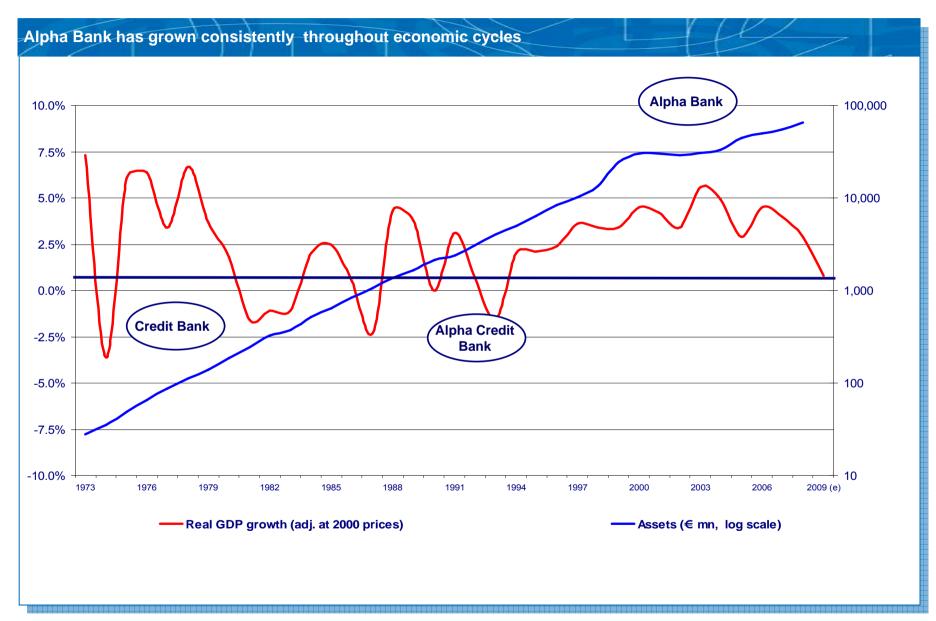
- Founded in 1879 by the Costopoulos family which today controls 11% of the Bank
- Consistency in management ensuring firm implementation of Alpha Bank's strategy
- A leading franchise in Greece
  - ✓ 3rd largest branch network with 445 branches
  - ✓ €39.1bn of customer loans
  - ✓ €35.9bn of customer deposits
- Well-established presence in SEE
  - ✓ €6.7bn of customer loans in SEE (excl. Cyprus), up 55% y-o-y
  - ✓ €4.5bn of customer loans in Cyprus, up 38% y-o-y
  - ✓ Immature branch network; Only 40% out of 621 branches is more than 2 years old



(\*) adj. for trading

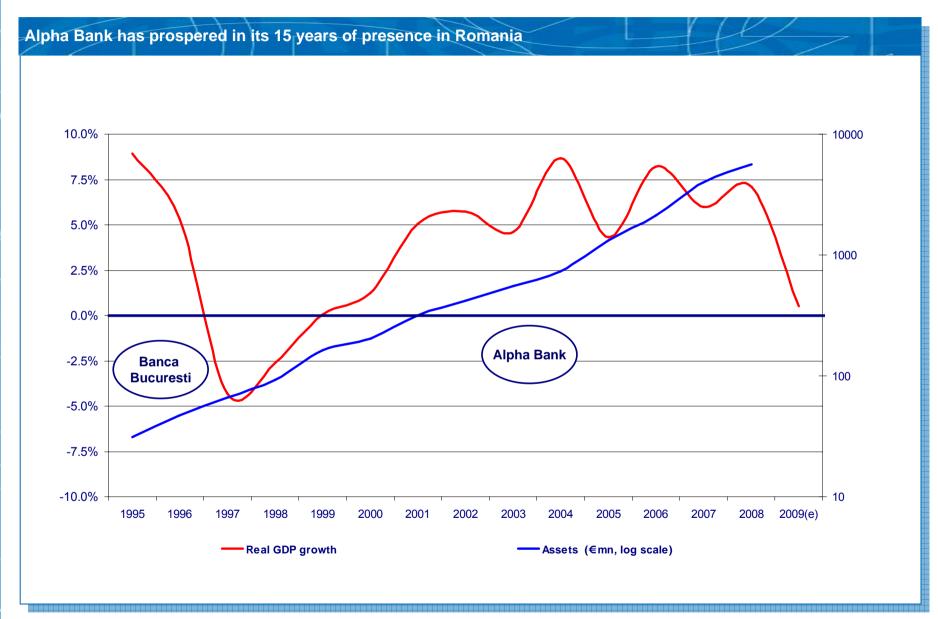
# Alpha Bank has endured all previous crises in Greece...











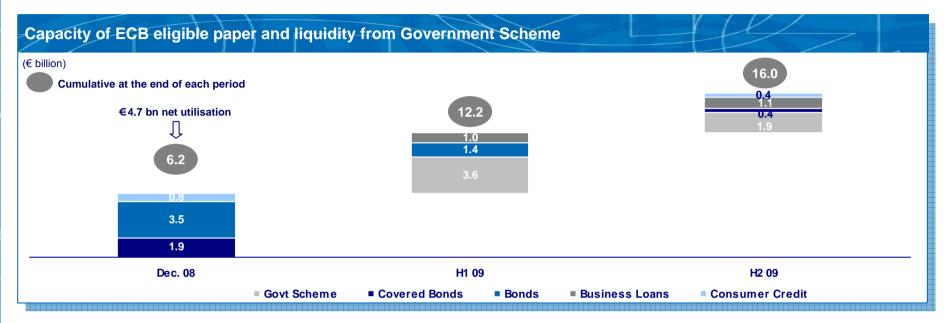
# By shifting the focus of its strategy to Balance Sheet preservation in the downturn

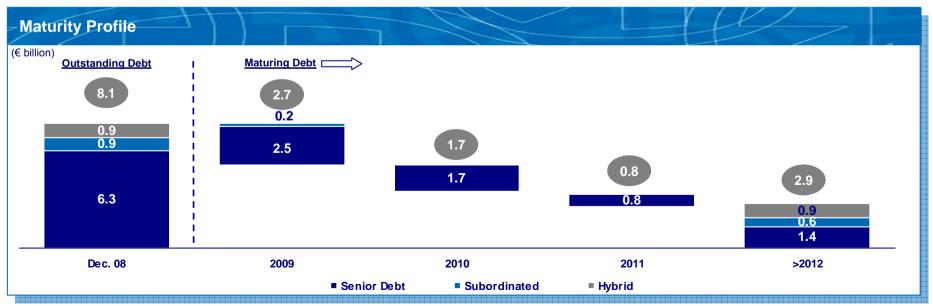




# Ready to weather this crisis through: (1) Prudent liquidity management

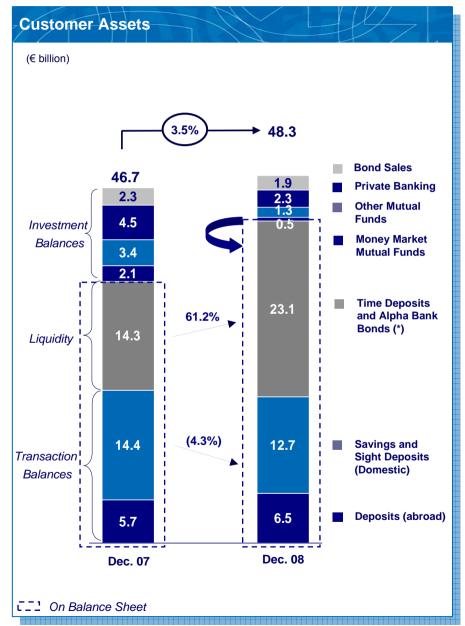


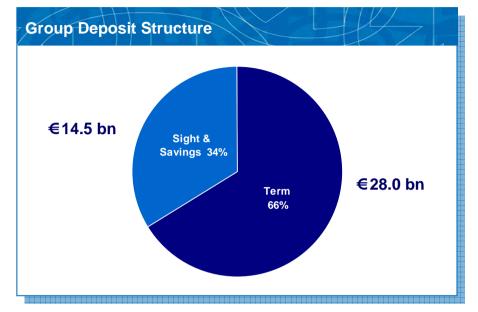




### ...supported by our strong deposit base





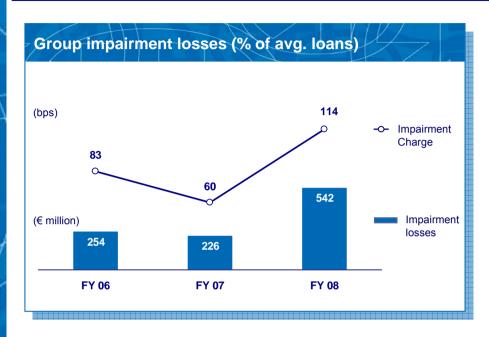


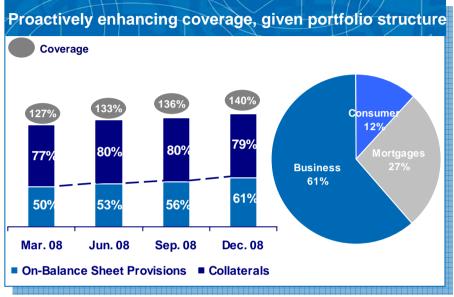
#### Comments:

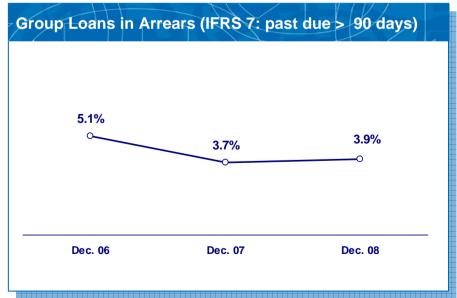
- Attracted nearly €8 bn of new deposits through our quality 1,069 Branches
- Given the unprecedented economic turbulence, core deposits moved at a palatable range

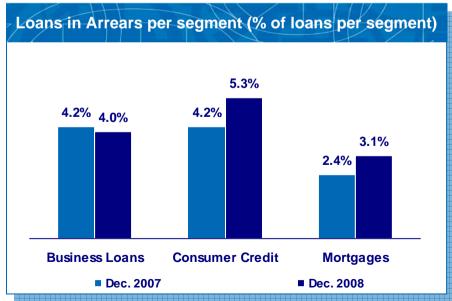
### (2) Pre-emptive approach to provisioning









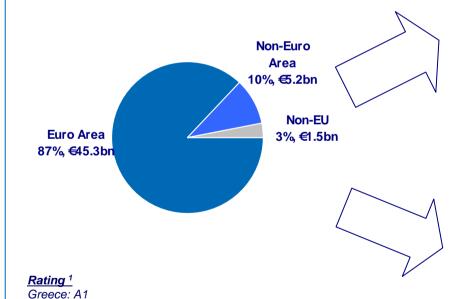


### ...to support a conservatively built defensive portfolio...

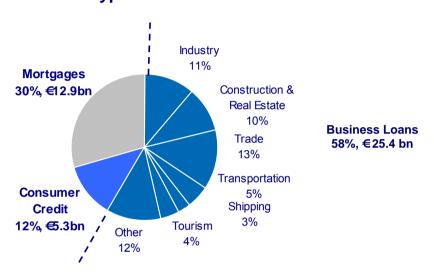


#### **Exposure primarily within the EU**

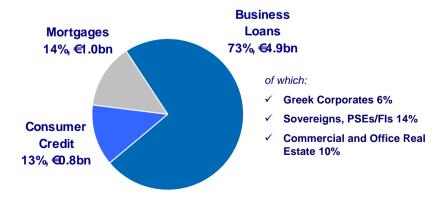
#### Group Loans: €52.0 bn



#### Greece & Cyprus Loan Portfolio 2: €43.6 bn



#### SEE (ex Cyprus) Loan Portfolio: €6.7 bn



(1) Moody's Sovereign Rating

Cyprus: Aa3

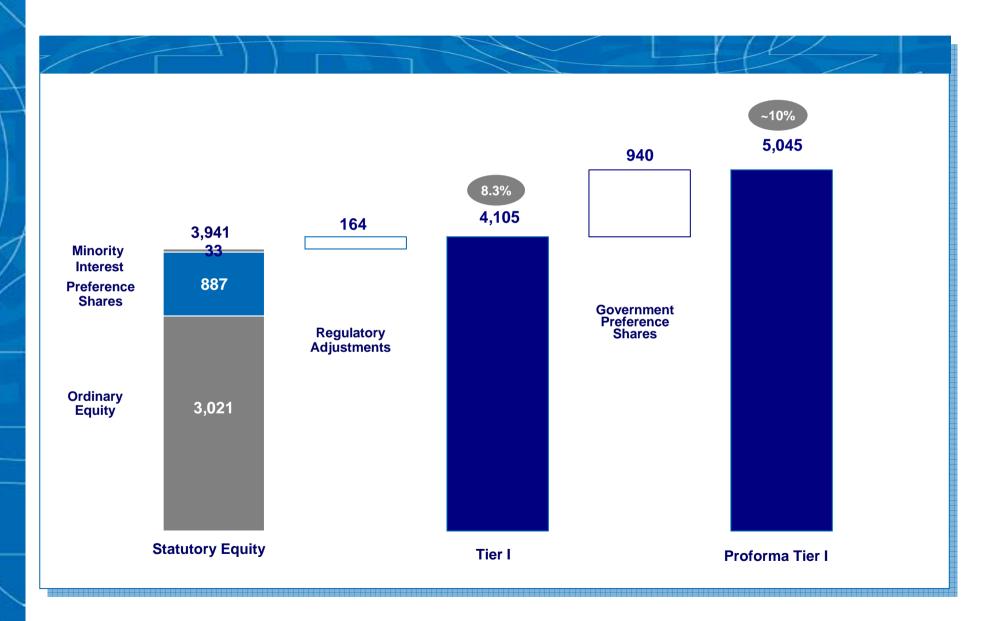
Bulgaria: Baa3

Romania: Baa3

(2) Excluding UK



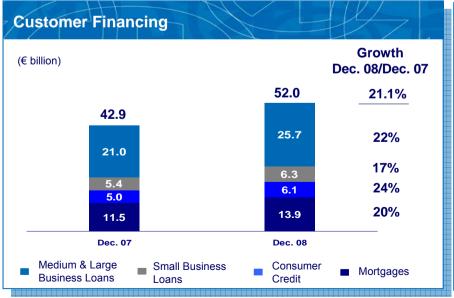


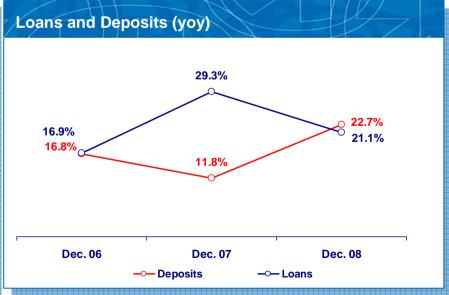


## (4)Strong pre-provision income...



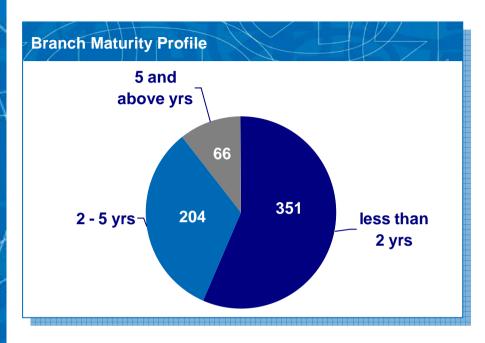


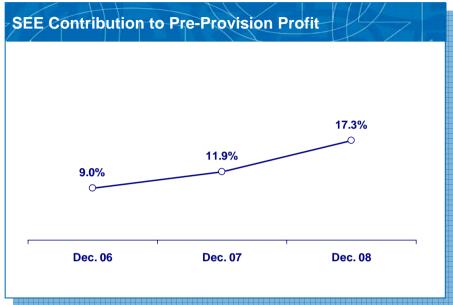


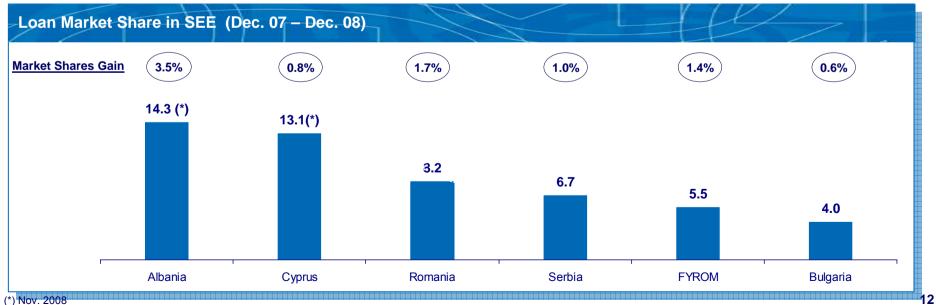


### supported by a still immature SEE presence...



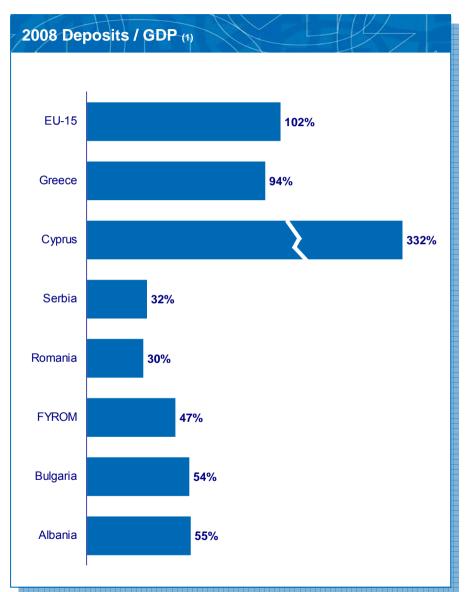


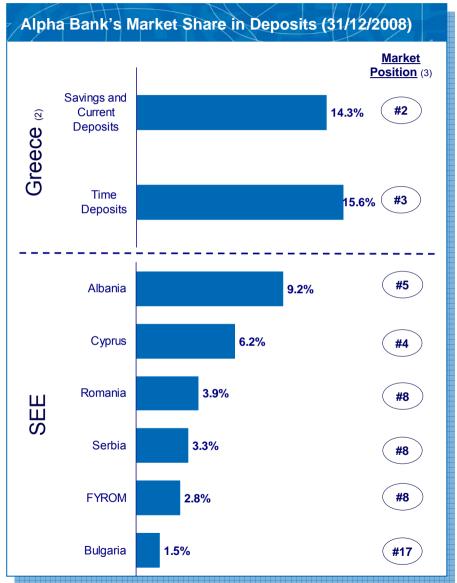




# With the focus shifting to increasing the share of wallet in deposits, aiming to replicate our successful Greek deposit gathering paradigm in SEE







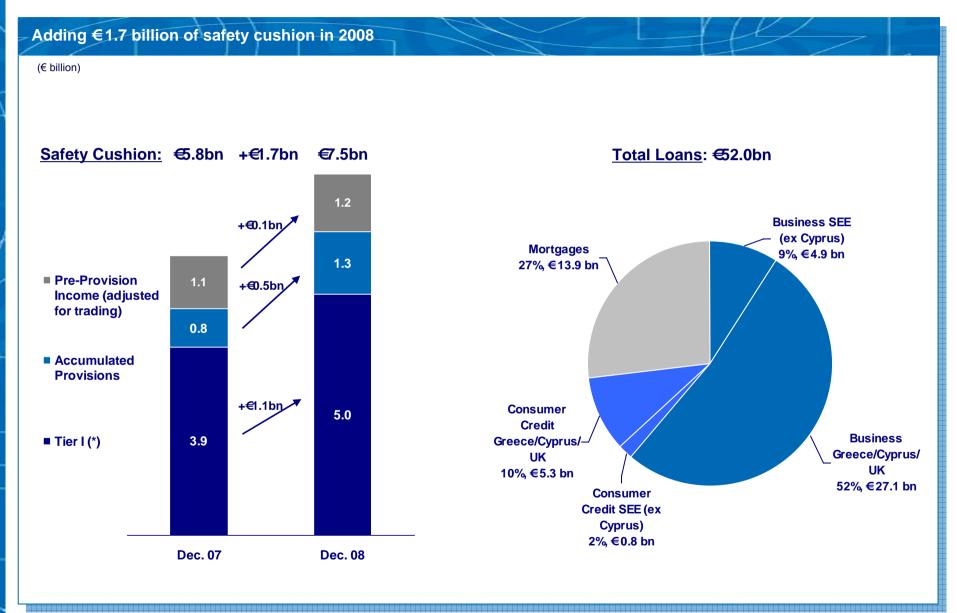
<sup>(1)</sup> Source: National Central Banks, ECB, Eurostat, EIU, Alpha Bank Research

<sup>(2)</sup> Bank of Greece data, Greek Residents

<sup>(3)</sup> Estimate for FY 2008

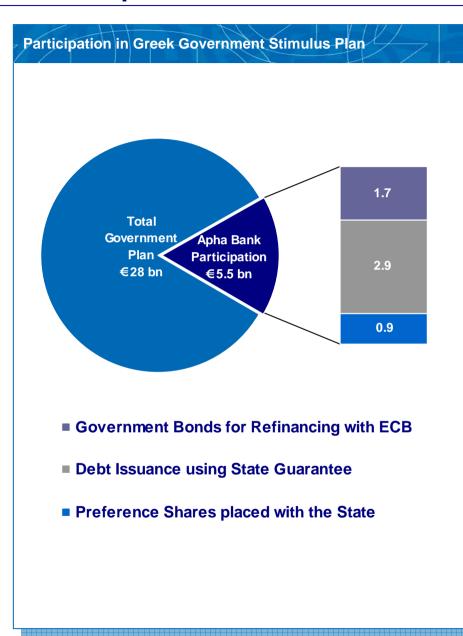
# All these precautionary measures ensure that our Balance Sheet remains intact

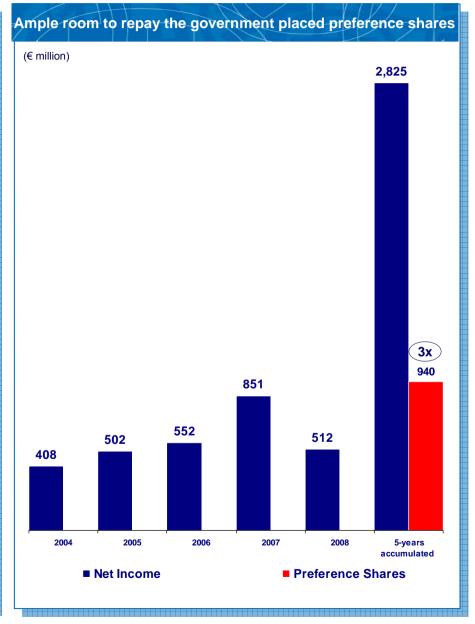




# Alpha Bank demonstrates responsible corporate citizenship









- A. Alpha Bank's performance in its 130 years history shows ability to sustain in crises and emerge stronger as a winner
- B. Balance sheet's preservation in the current downturn is our main focus
- C. Adequate liquidity
- D. Conservatively built defensive loan portfolio
- E. Strong Capital





# **Alpha Bank Group**



(€ million)	2008	2007	% Change
Operating Income	2,345.7	2,237.3	4.8%
Net Interest Income	1,798.6	1,605.3	12.0%
Fee and commission income	464.4	464.6	0.0%
Income from Financial Operations	(6.8)	82.5	(108.3%)
Other Income	89.5	84.9	5.4%
Operating Expenses	(1,178.3)	(1,025.3)	14.9%
Staff Costs	(589.5)	(526.9)	11.9%
General Expenses	(499.9)	(420.2)	19.0%
Depreciation and amortization expenses	(88.9)	(78.3)	13.7%
Impairment Losses	(541.8)	(226.7)	139.0%
Profit before tax	625.6	985.3	(36.5%)
Income Tax	(112.2)	(214.6)	(47.7%)
Net Profit from continued operations	513.4	770.7	(33.4%)
Profit from discontinued operations	0.0	80.4	
Net Profit	512.1	850.0	(39.8%)
Recurring Profit (*)	512.1	769.6	(33.5%)
Net Interest Income / Average Assets - MARGIN	3.0%	3.1%	
Cost to Income Ratio	50.2%	45.8%	
Return on Equity after tax and minorities - ROE	15.7%	25.4%	

<sup>(\*)</sup> Net Profit excluding income from sale of Alpha Insurance to AXA in 2007 (profit from discontinued operations)

# **Alpha Bank Group**



(€ million)	Q4 2008	Q3 2008	Q2 2008	Q1 2008	Q4 2007	Q3 2007	Q2 2007	Q1 2007
Operating Income	523.2	607.4	624.2	591.0	605.9	574.8	536.9	519.7
Net Interest Income	436.2	464.5	455.9	442.0	437.1	415.7	390.3	362.2
Net fee and commission income	111.1	119.4	118.5	115.3	123.3	119.6	114.2	107.5
Income from Financial Operations	(45.0)	(2.2)	23.2	17.1	23.7	18.2	10.7	29.9
Other Income	20.8	25.6	26.5	16.7	21.9	21.2	21.7	20.1
Operating Expenses	333.5	294.5	286.7	263.5	285.3	254.8	251.7	233.5
Staff Costs	153.0	151.3	146.0	139.3	136.2	132.0	131.4	127.3
General Expenses	156.4	120.7	118.9	104.0	125.9	102.8	102.1	89.3
Depreciation and amortization expenses	(24.2	22.6	21.9	20.3	23.2	19.9	18.2	16.9
Impairment Losses	275.7	124.1	74.4	67.6	69.0	55.1	40.2	62.4
Profit before tax	(86.1)	188.8	263.1	259.9	251.6	264.9	244.9	223.8
Income Tax	30.0	34.1	53.3	54.7	64.8	48.7	45.4	49.2
Net Profit from continuing operations	(56.1)	154.7	209.7	205.1	180.4	216.2	199.5	174.6
Profit from discontinued operations	0.0	0.0	0.0	0.0	0.0	0.0	(1.4)	81.8
Net Profit	(55.8)	153.7	209.1	205.0	180.3	215.7	197.8	256.1
Recurring Profit (*)	(55.8)	153.7	209.1	205.0	180.3	215.7	199.2	174.3
Net Interest Margin (net of impairment losses)	2.7%	3.0%	3.2%	3.2%	2.8%	2.8%	2.7%	2.4%
Cost / Income	63.8%	48.5%	45.9%	44.6%	47.1%	44.3%	46.9%	44.9%
Return on Equity After Tax and Minorities (ROE)	(7.0%)	18.5%	25.4%	24.5%	22.3%	28.7%	26.7%	35.6%

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