



## ALPHA BANK

## INVESTOR PRESENTATION

November 2015

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This presentation contains forward-looking statements, which include comments with respect to our objectives and strategies, and the results of our operations and our business, considering environment and risk conditions.

However, by their nature, these forward-looking statements involve numerous assumptions, uncertainties and opportunities, both general and specific. The risk exists that these statements may not be fulfilled. We caution readers of this presentation not to place undue reliance on these forward-looking statements as a number of factors could cause future Group results to differ materially from these targets.

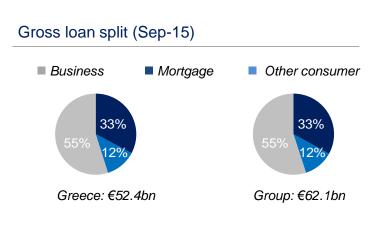
Forward-looking statements may be influenced in particular by factors such as fluctuations in interest rates, exchange rates and stock indices, the effects of competition in the areas in which we operate, and changes in economic, political, regulatory and technological conditions. We caution that the foregoing list is not exhaustive.

When relying on forward-looking statements to make decisions, investors should carefully consider the aforementioned factors as well as other uncertainties and events.



Balance Sheet (Sep-15, € billion)	Greece	SE Europe	Group <sup>1</sup>
Net Loans	39.5	7.2	47.0
Deposits	26.0	3.7	30.5
Tangible Book Value	—	_	6.6
Loans / Deposits	152%	196%	154%
NPL ratio	37.2%	33.2%	36.5%
Coverage ratio	66%	71%	67%
CET1 ratio (Phased-in)	-	—	12.5%
CET1 ratio (Fully Loaded)	_	_	11.8%
Income Statement (9M'15, € million)	Greece	SE Europe	Group
Net Interest Income	1,192	238	1,445
Net Fee and Commission Income	205	24	232
Other Income incl. Trading Income	84	(1)	84
Operating Income	1,480	261	1,762
Operating Expenses <sup>2</sup>	(669)	(165)	(845)
Pre-Provision Income <sup>2</sup>	811	97	917
Impairment Losses	(2,172)	(184)	(2,356)
Profit / (Loss) Before Tax	(1,395)	(87)	(1,473)
Branches and Employees (Sep-15)	Greece	SE Europe	Group <sup>1</sup>
Branches	627	383	1,011
Employees	9,678	4,456	14,201

- Second largest bank with a 23% loan market share in a highly concentrated Greek banking sector
- High capitalisation levels and well provided, collateralised portfolio
- The strongest PPI generation capacity among Greek banks in domestic market
- SE Europe operations with limited impact on Group's liquidity position and profitability

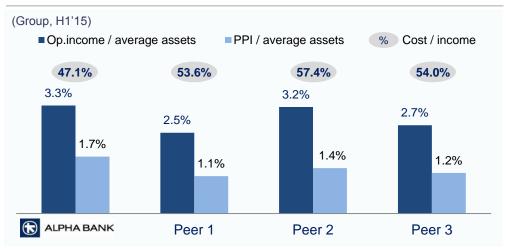


<sup>1</sup> Including UK operations; <sup>2</sup> Before integration & extraordinary costs

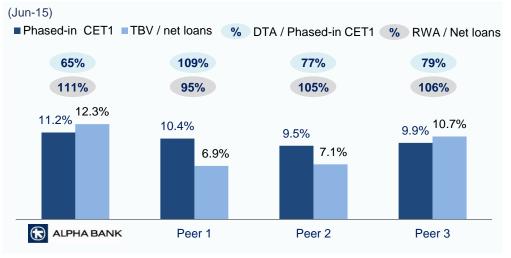
## Alpha Bank exhibits best-in-class performance amongst its peers based on a number of key metrics



## Alpha Bank compares well to peers based on PPI generation...

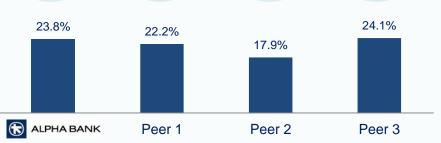


... and capital position



... its prudent approach to provisioning...
 (Jun-15)

 Provisions / gross loans
 % Net NPLs<sup>1</sup> / Phased-in CET1 excl. Gov't prefs
 122%
 205%
 106%
 192%



- Strong operating income generation and efficient cost control allow Alpha Bank to deliver the highest operating income and PPI margin amongst its peers
- The most prudent approach manifested by one of the highest provisions / gross loans ratios in the sector
- The highest capitalisation levels and the highest quality of capital as demonstrated by the amount of DTA and RWA / Net loans ratio

Note: In this presentation peer group consists of Eurobank, NBG and Piraeus Bank <sup>1</sup> Defined as NPL net of total provisions



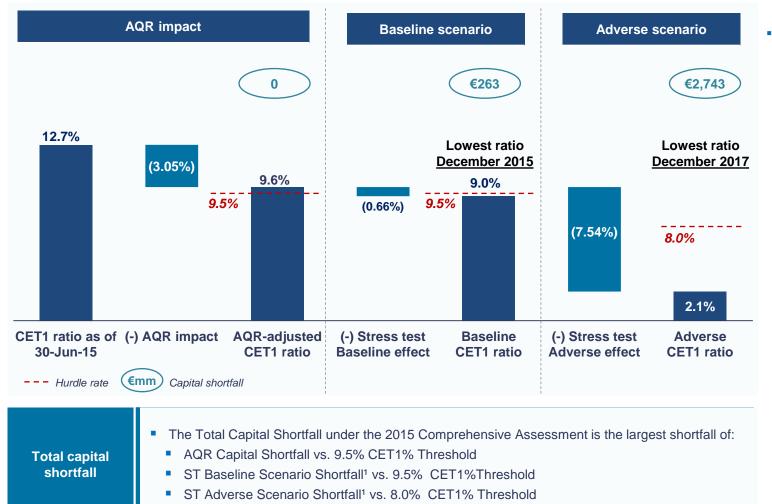
## I. Comprehensive Assessment 2015 Results Overview



Asset Quality Review (AQR)	<ul> <li>Assess adequacy of "as of date" carrying value of assets and of CET1 ratio</li> <li>Adjustments performed mainly via whole loan provisioning and CVA</li> <li>Relies mainly on credit file review, collateral revaluation and collective provisioning analysis</li> </ul>	<ul> <li>Similar sample size as in 2014 AQR</li> <li>Retail exposures provisioning level were assessed on a collective basis</li> <li>RRE sample concentrated on high risk loans, e.g. Forborne loans, Cured loans</li> <li>Corporate exposures provisioning level assessed via credit file review and collective provisioning</li> </ul>			
Stress Test (ST)	<ul> <li>Assesses the resilience of financial institutions to adverse market developments and to assess the potential for systemic risk to increase in situations of stress</li> <li>The 2015 Stress Test was conducted under a: (i) baseline and (ii) adverse macro-economic scenario, with each scenario covering the period of H2 2015 to 2017</li> </ul>	Cum. Change, % GDP Growth HPI CRE Prices	<b>Baseline</b> (1.0%) (13.0%) (3.5%)	Adverse (6.8%) (22.5%) (7.8%)	
Minimum capital requirement	<ul> <li>Minimum capital hurdle rates (in terms of CET1% ratio) were:</li> <li>Baseline: 9.5%</li> <li>Adverse: 8.0%</li> </ul>	<ul> <li>The 2015 Stress Test Down exercise</li> <li>Hurdle rates applied i respectively in baseling</li> </ul>	n 2014 were 8% a	and 5.5%	



### Phased-in CET1 ratios of Alpha Bank in 2015 Comprehensive Assessment



Following the AQR and Stress Test (ST), Alpha Bank has an adjusted CET1 ratio of 8.98% in the Baseline Scenario and 2.10% in the Adverse Scenario

- The AQR CET1% impact was 3.05ppt, resulting in a post-AQR CET1% of 9.64%
- The ST Baseline Scenario CET1% impact was 0.66ppt, resulting in post-ST CET1% of 8.98%. This represents a shortfall of €263mn relative to the 9.5% hurdle rate
- The ST Adverse Scenario CET1% impact was 7.54ppt, resulting in post-ST CET1% of 2.10%. This represents a shortfall of €2,743mn relative to the 8.0% hurdle rate

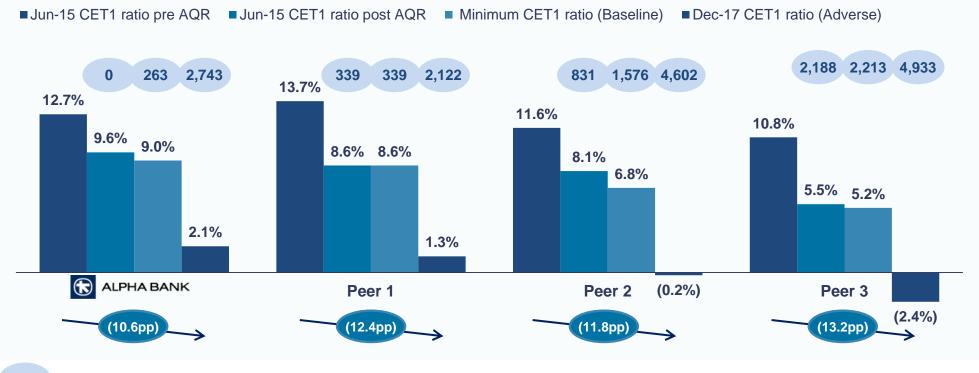
<sup>1</sup> Compared to lowest CET1 ratio over 2.5 year stress testing time horizon

Note: CET1 capital as of 30 June 2015 according to CRDIV/CRR definition (Article 92.1a CRR) including transitional arrangements as of 30 June 2015 (Article 50 CRR) based on RWA of €53,516mm Source: 2015 Greek CA Outcome ECB disclosure

# Alpha Bank has registered the strongest Comprehensive Assessment results among Greek banks



## Phased-in CET1 ratios of Greek banks in 2015 Comprehensive Assessment



€mm Capital shortfall

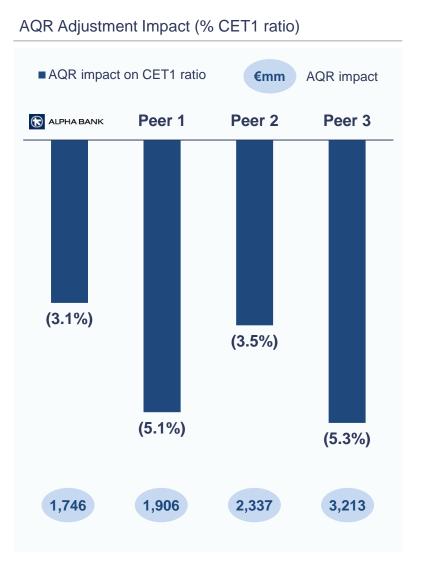
- Alpha Bank achieved the best result in the Comprehensive Assessment exercise this year compared to other Greek banks
- No capital gap pro-forma for the AQR, negligible capital shortfall in the baseline scenario based on December 2015 lowest estimated capital level and surplus for the ending baseline CET1%.



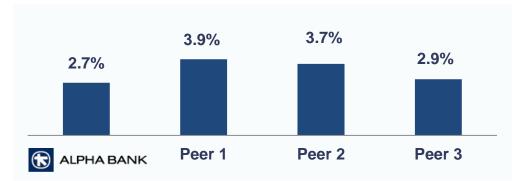
#### AQR adjustments by breakdown by type AQR adjustments by breakdown by source (€ million) % of total (€ million) Extrapolation Collective CVA ■ CFR Collective 52% 904 **Provisioning** 22 1,746 816 **Credit File** (30%) 531 Review 908 **Extrapolation** 290 (17% 87 of Findings **Credit Value** 22 1% Adjustment 531 **Total** Corporate Retail **CVA** Total 1,746



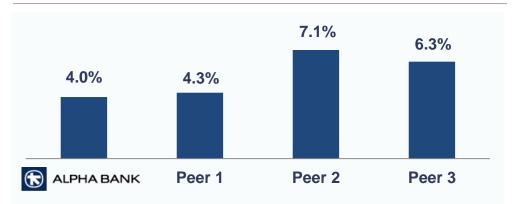
Alpha Bank had the lowest AQR adjustment overall, as well as in Retail and Corporates asset classes



Retail AQR Adjustments (% Asset Class Group)



## Corporate AQR Adjustments (% Asset Class Group)

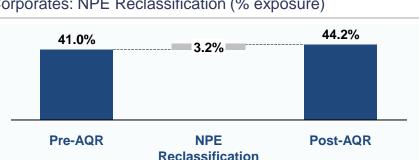




Key Drivers of PCR increase for existing NPE stock

- Higher % of NPE stock was assessed as Gone concern compared to Going concern
  - 77% of Large SME sample vs. 71% in 2014 AQR
  - 83% of Large Corporate sample vs. 71% in 2014 AQR
- Conservative haircuts applied to already stressed collateral (mainly real estate) valuation under Gone concern approach
- Higher % of Going concern assessed under a Steady-State approach rather than a Two-Stage approach
  - Two-Stage approach generally required a 3<sup>rd</sup> party-approved business plan in place that incorporated effect of capital controls
  - Limited time (c. one month) between commencement of capital controls on 28<sup>th</sup> June and commencement of CFR in August

## % of NPEs assessed as Gone Concern by Comprehensive Assessments 83% 77% 71% 71% 2014 2015 2014 2015 Large Corporate Large SME



### Corporates: NPE Reclassification (% exposure)

### Lowest Corporate NPE reclassifications across banks

- Material decline in EBITDA or operating cashflow
- Debt Service Coverage Ratio < 1.1
- Exposures defined as forborne NPE in last 24 months

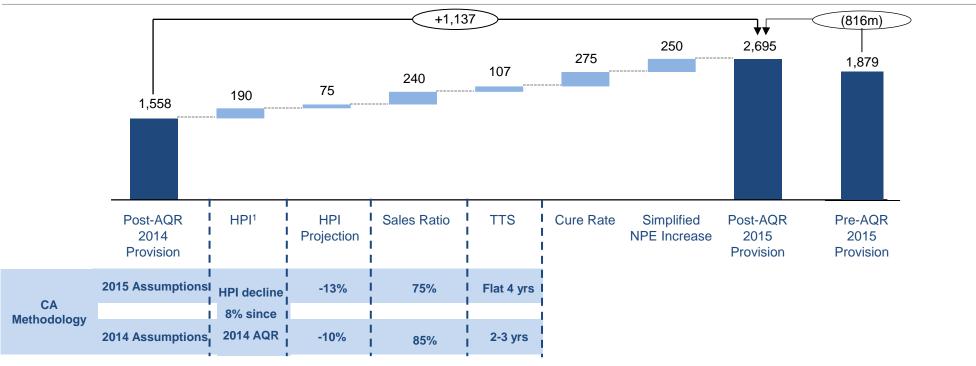
Corporates: Gone Concern Increases from 2014 to 2015

Retail: €816mn additional provisions, mainly due to more conservative LGL assumptions systemically applied across all banks in the 2015 AQR



- €816mn additional 2015 AQR provisions due to RRE Collective Provisioning
- 2015 post-AQR provisions are €1,137mn higher than 2014 post-AQR provisions primarily due to more conservative 2015 CA approach:
  - $\,\circ\,$  LGL: Increase in Time to Sale (TTS) and Sales Ratio assumptions
  - $\circ\;$  Cure rate: Decrease in due to adjustment to methodological approach
- No reclassifications under Full EBA NPE definition; Post-AQR simplified NPE ratio below Q2 2015 Full EBA NPE ratio
- More severe HPI<sup>1</sup> decline in 2015 CA leads to Peak-to-Trough HPI decline of 45%

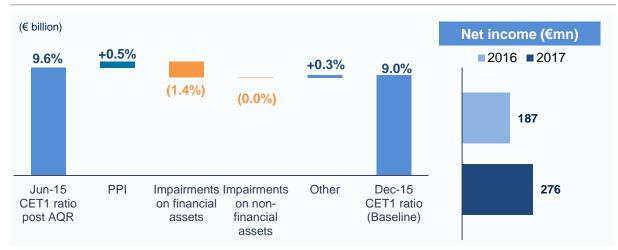
2015 vs 2014 Challenger Model Assumptions Impact (€mm)



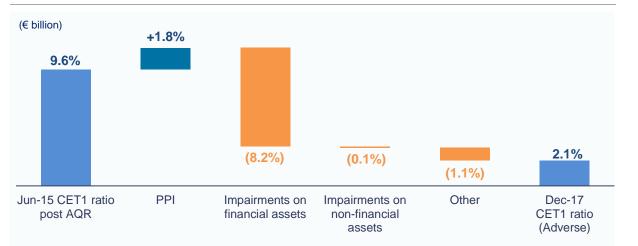
<sup>1</sup>HPI is defined as House Price Index Source: Alpha Bank's Analysis



## Baseline Scenario (Based on H2'15 performance only; stressed period of 6 months)



## Adverse Scenario (Based on 2.5 year performance; stressed period of 30 months)



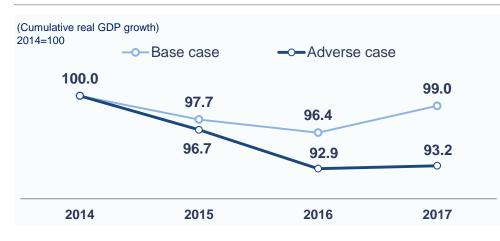
- Capital needs for both baseline and adverse scenarios have been calculated on the basis of the lowest capital position during the 2.5 year period
- Under the baseline scenario, the lowest capital level for Alpha Bank has been observed as of December 2015, resulting in a €263mn capital shortfall
- Capital needs under base scenario as of December 2015 do not incorporate the positive impacts expected during the 2016-2017 period, which results in a surplus
- Under the adverse scenario, the lowest capital level for Alpha Bank has been observed as of December 2017, resulting in a €2,743mn capital shortfall against CET1 8% hurdle rate
- Applying a 2014 Comprehensive Assessment adverse hurdle rate of 5.5% would result in a lower capital shortfall of c. €1.6bn

Source: 2015 Greek CA Outcome ECB disclosure

Notes: Common Equity Tier 1 capital CET1 capital as of 30 June 2015 according to CRDIV/CRR definition (Article 92.1a CRR) including transitional arrangements as of 30 June 2015 (Article 50 CRR) based on RWA of 53,516mn Capital Shortfall is determined as the biggest shortfall in a single year across the Stress Test horizon, which under the 2015 CA for Alpha Bank is 2015 for the Baseline and 2017 for the Adverse Scenario.



## Real GDP growth forecasts (cumulative)



#### Housing price growth (cumulative)



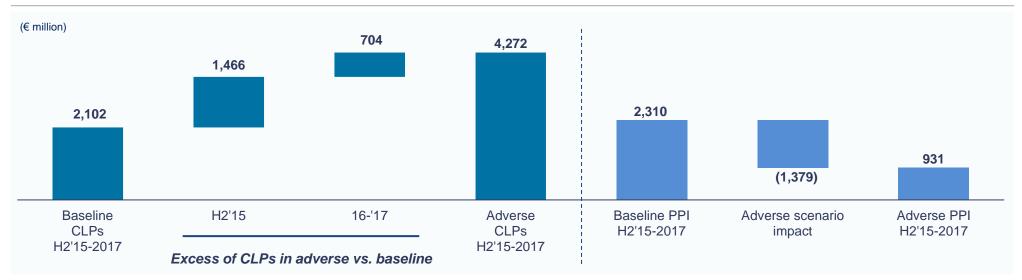
## Financial market shocks in Greece under adverse scenario

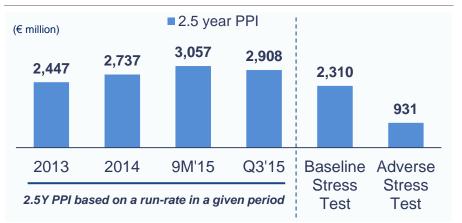
Average annual deviation from baseline	2015	2016	2017
Short-term interest rate (3-month Euribor)	40bps	80bps	80bps
10-year Greek government bond yield	204bps	390bps	170bps

- Macroeconomic assumptions used in the exercise were based on the consensus estimates included in the recent MoU
- Given H1 2015 real GDP growth was 1%, the full year 2015 forecast of -2.3% implies a contraction by approximately 5.5% in H2 2015



## Comparison of H2'15 – 2017 CLPs and PPI assumptions under Baseline and Adverse scenarios





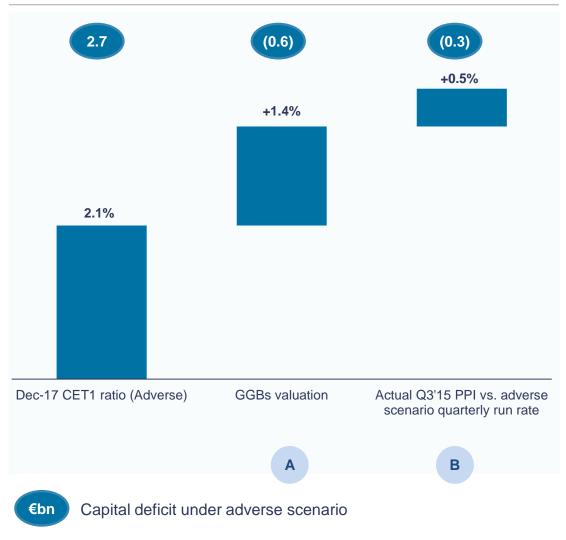
## Recent run rate PPI<sup>1</sup> vs. baseline and adverse scenarios

<sup>1</sup> Extrapolated PPI excludes Extraordinary Expenses and Integration Cost

- Additional €1.5bn of CLPs in adverse vs. baseline scenario in H2'15 partially driven by higher collateral value declines
- €1.4bn lower expected PPI over the 2.5 year period in adverse vs. baseline scenario
- Forecast levels of PPI in baseline and adverse case well below 9M'15 and Q3'15 run rates and 2013 and 2014 levels
- Q3 PPI annualised run rate more than 3x higher than the PPI assumption embedded in the adverse scenario for the 2.5 years



## Potential upside vs. adverse scenario



- A Current GGBs valuation in AFS portfolio is c.€0.6bn above embedded stress test assumption in adverse scenario
- B Excess of PPI actually realised in Q3'15 of €259mm<sup>1</sup> vs. half of €23mm H2'15 PPI assumed in adverse scenario
- Significantly lower negative capital impact under fully loaded Basel III regime of c. €0.4bn compared to Greek peers
- Additionally, new DTA/DTC recognition was not allowed in stress tests vs. c. €0.5bn new DTA /DTC recognized in Sep-15 CET1 capital compared to reference capital used in 2015 Comprehensive Assessment

<sup>1</sup> PPI includes Extraordinary Expenses and Integration Cost



**II. Key Investment Highlights** 

Recent developments underpin the overall attractiveness of Alpha Bank's story







#### Quarterly real GDP evolution expectations



Source: ELSTAT, Alpha Bank Forecasts

#### GDP components: % yoy changes (s.a.)

	Q4'14	Q1'15	Q2'15
Private Consumption	+1.3%	+1.7%	+2.5%
Public Consumption	(2.5%)	(1.2%)	+2.3%
Investment	+19.3%	+13.9%	(3.3%)
Export	+9.9%	+1.1%	(1.8%)
Import	+17.5%	+9.7%	(3.5%)

 Greece will drive back into a negative territory in H2 2015 as a result of capital control imposition and new fiscal austerity measures

Annual real GDP forecasts

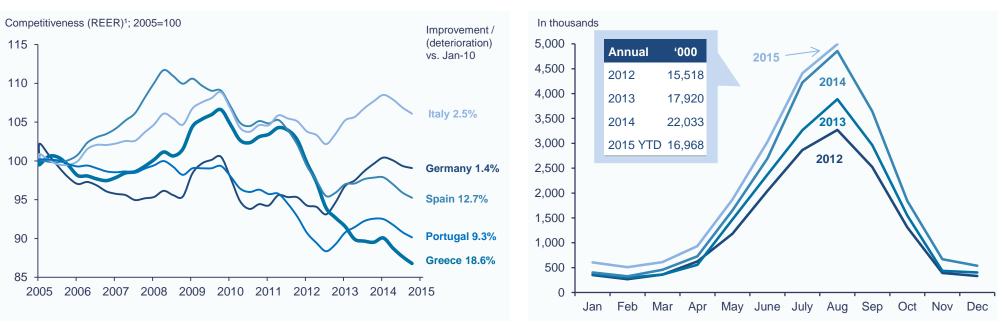
- Negative GDP trajectory is expected to be short-term and fully return to growth from H2'16 onwards
- Greek economy is expected to recover sharply thereafter with a 2.7% and 3.1% annual real GDP growth forecast in 2017 and 2018, respectively

Source: ELSTAT

# Strong tourism activity and gains in competitiveness are the main pillars of existing recovery story



## Fully recouped competitiveness in Greece



Source: European Commission

Source: Bank of Greece

- Greece exhibited the most significant reductions in the Unit Labour Cost (ULC) among all countries in the EU in recent years, a clear reflection of the magnitude of the labour market reforms
- The internal devaluation<sup>1</sup> of 18.6% in Q4'14 vs. Q4'09, led to a complete reversal of competitiveness loss from 2000 until 2009
- Strong tourism in 2015 to benefit from geopolitical tensions in other countries (Turkey, Egypt etc.) and euro depreciation; expectation for almost 27mn tourists in 2015

Source: European Commission, Price and cost competitiveness

<sup>1</sup> Measured as the devaluation of the relative (against 35 trading partner countries) Unit Labor Cost based Real Effective Exchange Rate (REER) of the Euro

Strong tourist arrivals ahead of the plan

The third adjustment programme rests on solid fundamentals and itself carries a lower absolute and relative ask to previous programme



Programme use of funds snapshot

## Key pillars of the 3<sup>rd</sup> adjustment programme

Growth initiatives and investments	<ul> <li>Further opening of restricted professions (i.e. notaries, actuaries, bailiffs)</li> <li>Further red tape reduction (increased efficiency and transparency of public procurements; fighting difficulties and delays in obtaining judicial and administrative remedies)</li> <li>Continuation on the accelerated basis the privatisation programme</li> <li>New asset development fund to maximise value of Greek assets</li> <li>Labour market reforms (i.e. tackling undeclared work, streamlining of existing labour laws through codification into a Labour law Code, quicker phase-in of statutory retirement age of 67)</li> </ul>	€7bn arrears clearance an other Up to €25bn bank recap		se €	Debt rvice 54bn
Public administration	<ul> <li>New Civil Procedure Code</li> <li>Implementation of a strategic plan for total reform of judicial system</li> <li>Publish a revised plan against corruption</li> <li>Improve efficiency of public administration via range of proposed initiatives including reduced political impact, transparency and reformed wage grid</li> </ul>	Greece 3 <sup>rd</sup> MoU			ogrammes 3 <sup>rd</sup>
	<ul> <li>Controlled government expenses particularly via military expenditures, pension</li> </ul>				
Fiscal sustainability	<ul> <li>and healthcare reform and public procurement</li> <li>Restructure social welfare benefits</li> <li>Increased government revenue (VAT system and tax reforms)</li> <li>Targeting 3.5% primary surplus in 2018</li> </ul>	Fiscal adjustment effort required (% GDP) <sup>1</sup>	<b>11.9%</b> (2010-2012)	<b>8.9%</b> (2012-2014	<b>3.3%</b> ) (2015-2018)

Source: European Commission

<sup>1</sup> Based on the adjustment of the primary balance targets of the respective MoU, (divided by the actual nominal GDP)

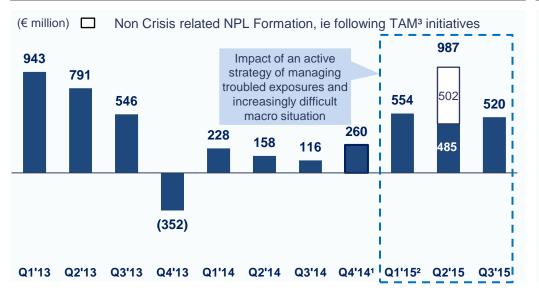
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# NPL formation in Greece remains well provided with cash coverage reaching 67% and is expected to normalise in coming quarters



## Group

### Total NPL formation (Group)

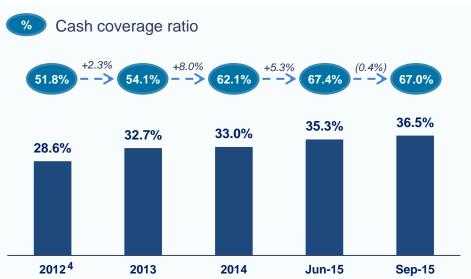


Total NPL formation by portfolio (Group)

	2013				2014			2015			
(€ million)	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3
Business	413	322	241	(76)	171	178	162	44	199	652	221
Mortgage	295	282	326	(222)	(31)	(63)	(4)	247	125	207	165
Consumer	235	187	(21)	(54)	88	43	(41)	(31)	230	128	133
Total	943	791	546	(352)	228	158	116	260	554	987	520

<sup>1</sup> Excludes Citi bank retail operations impact of €89mn fully provided NPLs <sup>2</sup> Excludes FX Impact of €202mn, o/w €146mn in mortgages and €56mn in business <sup>3</sup> Troubled Assets Management <sup>4</sup> Including Emporiki

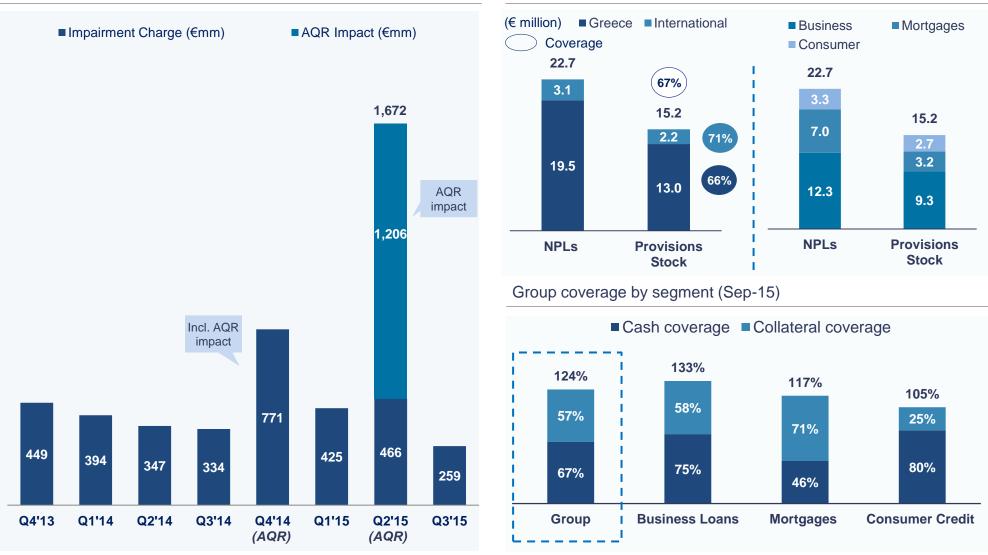
Headline NPL ratio and coverage (Group)



- Recent situation in the market has led to a reversal in positive NPL formation trend and resulted in elevated NPL formation levels
- Increase of business NPL formation in the Q2'15 is mostly driven by the initiation of foreclosure procedures for certain corporate exposures in the context of our Troubled Asset Management initiatives (€502mm)



## Loan loss provision evolution



Economic recovery

NPL management

PPI generation

Operating efficiency

Group NPLs and cash coverage evolution (Sep-15)



Group

Alpha Bank's asset quality by portfolio (Sep-15)

Economic recovery

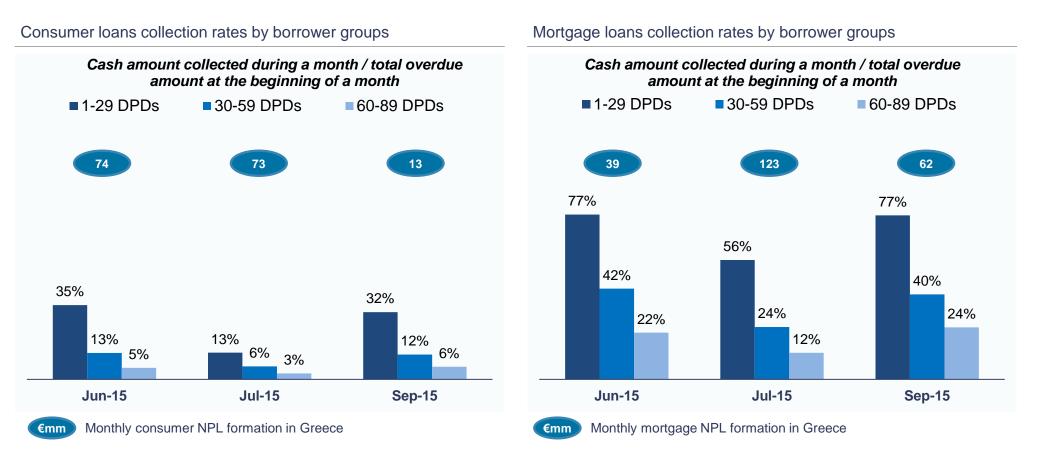
				Group		
(€ billion)		Wholesale	SBL	Mortgages	Consumer	Total
Gross loans		27.3	6.7	20.9	7.2	62.1
(-) Provisions		(6.4)	(2.9)	(3.2)	(2.7)	(15.2)
Net loans		20.9	3.8	17.6	4.6	47.0
NPLs		7.3	5.0	7.0	3.3	22.7
NPL ratio		26.8%	74.3%	33.6%	<b>46.</b> 1%	36.5%
NPE		12.1	5.4	9.2	4.3	31.0
NPE ratio		44.2%	80.3%	44.1%	<b>59.7%</b>	<b>49.9</b> %
NPL collateral		4.7	2.4	5.0	0.8	12.9
NPE collateral		8.0	2.7	6.7	1.0	18.4
Coverage ratio	Total Collateral	151% 64% 66%	<b>107% 104%</b> 49% 51%	117% 108% 71% 73%	105% 25% 23%	124% 109% 57% 60%
	Cash	87% 53%	58% 53% NPL NPE	46% 35% NPL NPE	80% 61%	67% 49%
NPLs		7.3	5.0	7.0	3.3	22.7
(+) Forborne NPLs < 90 dp	ods	2.7	0.4	2.1	1.0	6.2
(+) Individually impaired <sup>1</sup>		2.1	0.0	0.1	0.0	2.2
NPEs		12.1	5.4	9.2	4.3	31.0
Forborne NPLs >90dpd		0.4	0.9	1.6	1.4	4.3
Forborne NPLs <90dpd	robotica	2.7	0.4	2.1	1.0	6.2
Performing forborne peri	orobation od before	0.5	0.5	3.0	0.7	4.7
	assifying erforming	3.5	1.8	6.7	3.1	15.1
<sup>1</sup> Including unlikely to pay						

NPL management PPI generation Operating efficiency

Liquidity

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- Significant drop in collection rates for both consumer and mortgage portfolios in July during the bank holiday
- Evident normalisation in borrowers' behaviour, collection rates and NPL formation after the bank holiday despite capital controls still being in place

PPI generation



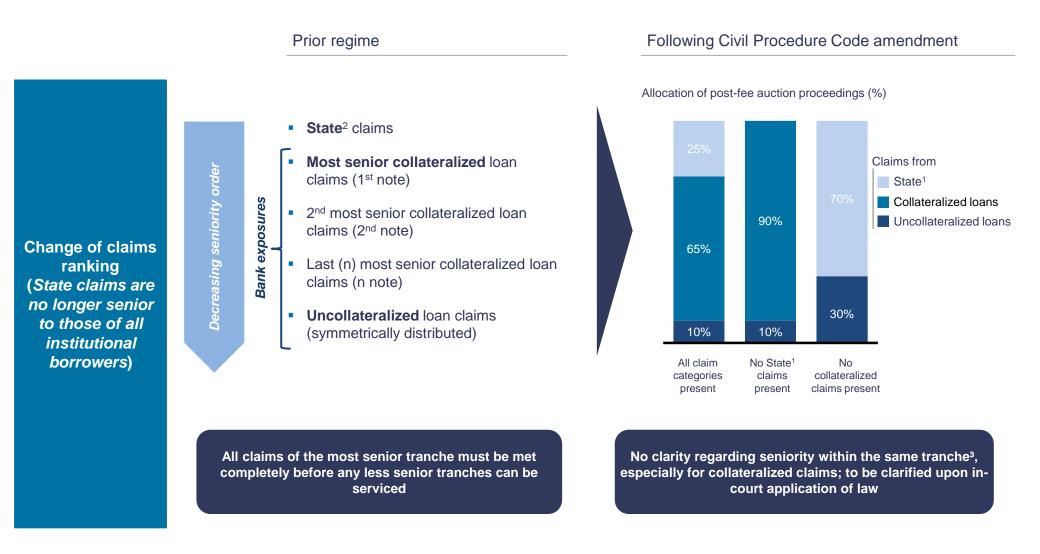
	work facilitates more efficient and faster process of NPLs improving recoverability
Updated	Based on BoG's Code of Conduct:
financial information	A set of transparent and uniform rules (Alpha Bank's policy) are applied to categorize delinquent borrowers as cooperative or non- cooperative
	<ul> <li>Delinquent borrowers are obliged to provide a comprehensive set of updated financial information</li> </ul>
Implemented	<ul> <li>Enforcement proceedings can now be postponed only once, as long as the initiator receives at least 1/4th of the due amounts which minimizes the amount of postponements the borrower can achieve; clear rules introduced (no longer entirely subject to court interpretation)</li> </ul>
Simplified procedures	Liquidation is based on market price (as opposed to tax value); bidders need to deposit only 30% of the starting price (vs. 100%)
·	Borrower is deprived of personal bankruptcy code protection if he misses three of the temporary order payments. Previously, there were no consequences for the borrower, so following the changes there is strong incentive to borrowers to (partially) service their obligation
Implemented	
Accelerated	<ul> <li>According to the new framework auction date are set within 7 months from foreclosure date with prior law not having any time limitations (it usually took 10-30 months)</li> </ul>
timetable	<ul> <li>Timeframe during which the borrower can oppose foreclosure is now strictly defined, with final court decision taking place within less than 180 days following objection</li> </ul>

## New NPL resolution framework implementation timeline

	2015		2	016	
Oct					End-Jun
<ul> <li>BoG to publish NPL segmentation report and banks' capacity to deal with these</li> </ul>	<ul> <li>Final amendment of the out-of-court workout law</li> </ul>	<ul> <li>Finalization of Fast- track liquidation process legislation</li> </ul>	<ul> <li>BoG to release re Code of Conduct Guidelines with re debt restructuring</li> </ul>	egards to	<ul> <li>Final amendments to NPL resolution framework</li> </ul>
Economic recov	very NPL management	PPI generation	Operating efficiency	Liquidity	International operations

Enhanced legal framework has also removed absolute seniority of State claims vs. institutional borrowers





<sup>1</sup> Also includes miscellaneous other items such as borrower hospitalization expenses etc. – for full description kindly refer to Civil Procedure Code article 975; <sup>2</sup> State claims include Tax Authority and Public Insurance claims, Municipal Claims, Employee salaries etc.; <sup>3</sup> Current law text unclear on whether the most senior debt must be serviced in full before any other debt or whether proceedings should be distributed symmetrically. In any case this could lead to problematic situations, e.g. 2<sup>nd</sup> most senior collateralized debt receiving nothing while uncollateralized debt receives 10%, or note seniority becoming irrelevant

Economic recovery

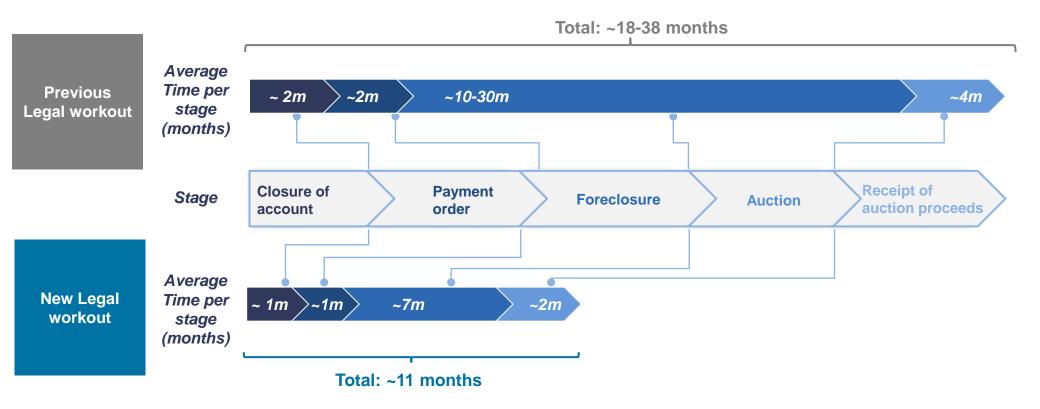
NPL management

PPI generation

Operating efficiency



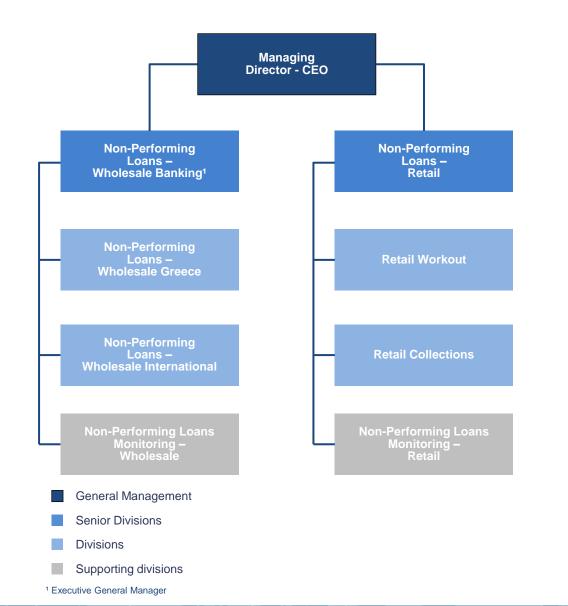
## The new legal framework facilitates more efficient and faster process of NPLs improving recoverability





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International operations



Economic recovery

**NPL** management

**PPI** generation

**Operating efficiency** 

## **Clearly Defined Perimeter**

- Currently managing > 80% of the reported NPE perimeter for Wholesale Banking
- Retail NPL Unit manages all retail exposures > 1 dpd

## **Enhanced FTE Capacity in Greece**

- Wholesale Banking ~ 250 FTEs directly & indirectly by year end
- Retail NPL Unit c. 2,400 FTEs including branches and outsourced services to collection agencies and legal firms

Liquidity



<ul> <li>Combination of borrower, risk and regulatory characteristics</li> <li>Develop targeted strategies per segment</li> <li>Increase (F)PE perimeter and decrease (F)NPE perimeter</li> </ul>	Portfolio Segmentation and Analytics	Target Sett a Performan Monitor	and and management <b>KPIs</b> per functional area
	As	Froubled sets	actions' implementation and integration with strategic goals
<ul> <li>Decision support tools to identify viable solutions for borrowers</li> </ul>		gement ategy	<ul> <li>Mix of specialized internal and external channels to optimize borrower outreach</li> </ul>
<ul> <li>Debt reduction per account or borrower (based on Loss Budget framework)</li> </ul>			<ul> <li>Assignment of cases to channels based on past performance and internal benchmarking</li> </ul>
<ul> <li>Strategy implementation with heavy investment on IT systems and decision support tools</li> </ul>	Decision Support Tools and IT Systems	Chan Managem	

## Aligned with regulatory requirements (e.g. Code of Conduct, BoG Act47)

Economic recovery

NPL management

PPI generation

Operating efficiency

Liquidity

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## **ALPHA BANK**

## Alpha Bank applies different strategies for different segments

Illustrative mortgage portfolio segmentation						
Collateral has other subsequent liens	AB does not hold first lien	Small balance Ioans (<€25k)	CRE collateral			
Non-residential property collateral	LTV <100%	LTV 100-200%	LTV >200%			



Approximate % of retail NPLs to be resolved through given group of strategies going forward

- In the first step, the Bank divides asset classes (e.g. mortgage loans) into segments based on their characteristics
- In the second step, particular segments are allocated among different solution strategies depending on segment characteristics, for example
  - Loans with subsequent liens will not allow for amicable, collateral based solutions like short sale or deed I Lieu
  - If the Bank does not hold first lien, the collateral cannot be effectively used for negotiation, with cash recoveries being the only applicable option
- Going forward, the Bank intends to focus more on amicable collateral strategies (including new strategies in cooperation with Aktua), as well as offer cooperative borrowers with financial difficulties strong incentive to pay off their debt

<sup>1</sup> Sale of real estate on behalf of the debtor <sup>2</sup> Bank receives the deed of the property in exchange for forgiveness of the debt

Operating efficiency



## Key highlights

2008 year of establishment



# of professionals in Spain

**30** # of offices nationwide

Assets currently under management





- Aktua is the only fully integrated, independent and multiclient platform in the Spanish market with fully owned proprietary IT systems IT systems, debt and real estate management applications
- Quickly became a leader in Spanish NPL market
- Proprietary developed IT platform
- Aktua Hellas, the entity which will service Alpha Bank's retail NPLs and REO will employ highly skilled personnel from the financial industry
- Dynamics workforce structure to deliver strong results for the bank leading to large value extraction

## Selected clients



Liquidity

Source: Aktua website

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# ... with a clearly defined operating model to service a well-defined perimeter of Alpha Bank's NPL stock





Aktua Hellas will deploy innovative loss mitigation strategies to achieve higher recovery rates supporting current Alpha Bank practice



Recovery strategy	Description	Currently offered by Alpha	Offered by Aktua Hellas
Cash recovery	<ul> <li>Standard collections operations</li> </ul>	$\checkmark$	$\checkmark$
Re-performance	<ul> <li>Loan terms modification at neutral (reperformance) or positive NPV</li> </ul>	$\checkmark$	$\checkmark$
Settlement	<ul> <li>Cash settlement (lump sum or repayment plan) with partial debt write-off</li> </ul>	Only for consumer written-off	<ul> <li>Offered to all clients unable to pay and with no collateral</li> </ul>
Restructuring with discounts	<ul> <li>Loan terms modification at negative NPV due to discounts/partial write-offs</li> </ul>	Only for selected legal cases	<ul> <li>Offered to all clients with partial payment ability</li> </ul>
Shortsell	<ul> <li>Client agrees to let Alpha Bank sell the property on its behalf</li> <li>Write-off of remaining debt (if any)</li> </ul>	×	Amicable solution on Real Estate
Deed in lieu	<ul> <li>Client hands the deeds over to the Bank</li> <li>Write-off of remaining debt (if any)</li> </ul>	×	<ul> <li>Amicable solution on Real Estate</li> </ul>
RE sales	<ul> <li>Sales of real estate from existing portfolio, deed- in-lieu, or REO foreclosures</li> </ul>	Through AAA <sup>1</sup> although not industrialized	<ul> <li>Fully integrated with collections operations</li> </ul>

35

# Key strategic objectives, implementation & plan of action for wholesale NPL management



## Objectives

Ø

Restructuring sustainable clients (Going Concern) with strong signals of flexibility and resilience

**S** 

Expedite collateral liquidation for permanent arrears – gone concern clients

Ś

Targeted restructuring offerings to Gone Concern clients – assist them in their attempt to go back to business

## Implementation pillars

## Operations and people

- Establish a clear operating framework, clear roles and accountabilities
- Optimise and adjust internal operating model through ongoing transformation initiatives and centralization of specific activities

### IT and major products

- Continuous Investment in IT and other operational projects in order to streamline processes
- Establish automated solutions and assessment tools
- 2 major strategic projects:
  - Loss Budget Allocation
  - Real estate Repossession project aiming to support and verify the NPL WHL strategy formation Real estate

## Resolution offerings

- Tailor made solutions for restructurings, promoting payment culture
- Write off options when NPV loss is high

## Actions

## Portfolio stratification:

Going & Gone concern segments based on financial assessment methodologies

## Further stratification of Gone Concern

- Operating Non Operating Entities
- Feasible Non Feasible for legal actions

## Resolution offerings

#### **Going Concern**

 Short term restructurings with final target long term restructurings, debt : equity swaps, debt asset swaps or even outright haircuts

#### Gone Concern

- Forced Sale liquidation, auctions
- Targeted restructurings offering haircut

**NPL** management

PPI generation

Operating efficiency

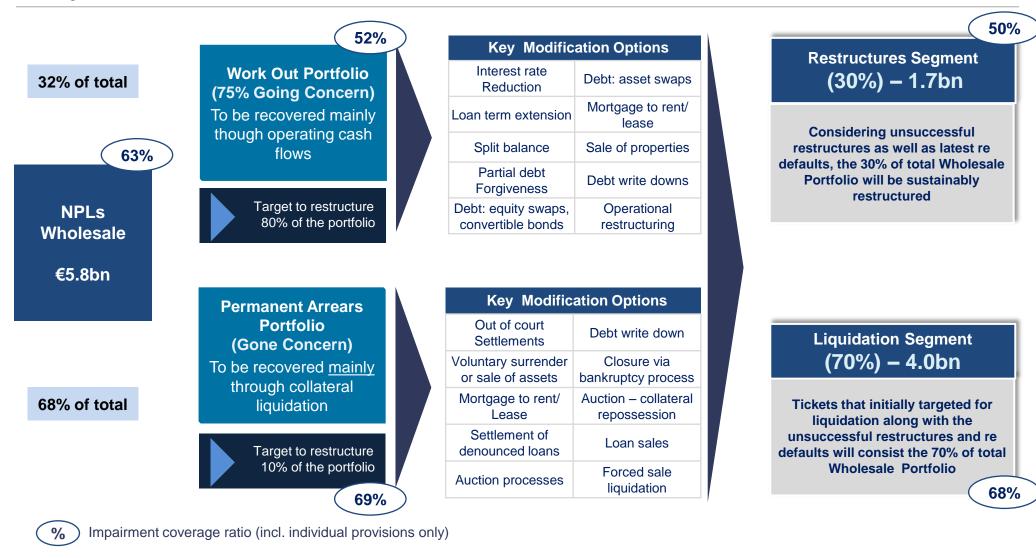
Liquidity International operations

tions 36

Wholesale NPL Strategy based on clear stratification into Going and Gone concern clients managed by the Workout and Permanent Arrears Units



### **Existing Business**



ons 37

## Introducing a Loss Budget allocation framework aiming to create value for the Bank



## Active Loss Budget allocation framework

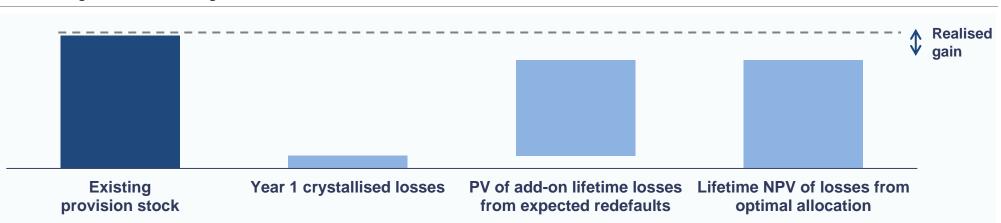
 As a part of its active NPL management, the Bank has implemented a comprehensive framework to optimally allocate a Loss Budget to maximize expected value from available remedial management options



- Each portfolio is split into homogeneous loan groups (cohorts)
- Identify and rank courses of action per cohort based on the most economically efficient solution according to expected future cash flows

## Allocation of Loss Budget based on existing constraints

- Allocate Loss Budget per asset class based on operational and financial constraints, as well as alignment with Bank's strategy
- Based on Loss Budget select and implement appropriate modifications



Loss budget represents "crystallisation of losses" leading ultimately to existing provision stock write-off

Illustrative gain from loss budget utilisation

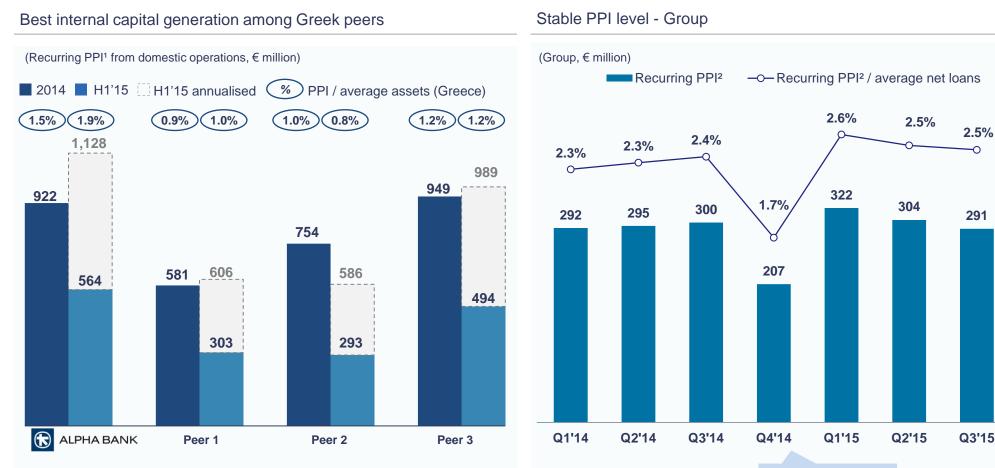
Operating efficiency

Liquidity

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# Alpha Bank demonstrates consistently strong and resilient PPI ahead of Greek peers





<sup>1</sup> As classified by each bank, excluding extraordinary income and losses, including trading income <sup>2</sup> Excluding extraordinary income and losses, including trading income 2.0% and €253mm excl. income from financial operations in Q4'14; positive contribution from financial operations to quarterly PPI in every guarter since Q3'12

PPI generation

Operating efficiency

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		New time deposit rates (%)
	<ul> <li>Time deposits repricing has supported Greek banks' NII throughout the economic crisis and will further continue to benefit significantly going forward</li> </ul>	Mar-12 peak before consolidation 4.83% → Euro Area → Greece → Italy → Spain Annualised benefit per €10bn since June: ◆ mm
New time deposit rates	<ul> <li>Decreasing proportion of more expensive time deposits in the overall deposit portfolio</li> </ul>	5% 4% - Converge to EU Avg. +134
	<ul> <li>Stabilising economy should facilitate the closing</li> </ul>	3% - 2.55% 2.20% Convert into Core <sup>1</sup> +169
	of the gap of time deposit rates seen in other European countries and Greece even further	2%         1.19%           1%         0.56%           0.36%         0.47%           0.35%         0.47%
		Mar '12 Jun '15 Aug '15 ' At core deposit cost of 0.12%
		Cost of guarantee fee on Pillar II bonds (bps)
Pillar II bond guarantee	<ul> <li>Alpha Bank is currently paying 115 bps government guarantee fee on c. €10.7bn Pillar II bonds – high potential impact from fee elimination</li> </ul>	€10.7bn 115 bps guarantee fee per annum Cost almost €123mm per year
		Pillar II bonds
Diller III	Return of €1.6bn Pillar III bonds to the Greek State issued update bar 2722/2008, suprated at	Cost savings from return of Pillar III bonds
Pillar III GGB bonds	State issued under Law 3723/2008, guaranteed by bank loans, used for collateral for Eurosystem refinancing	Annual cost saving of <b>€14mm</b>

NPL management

PPI generation

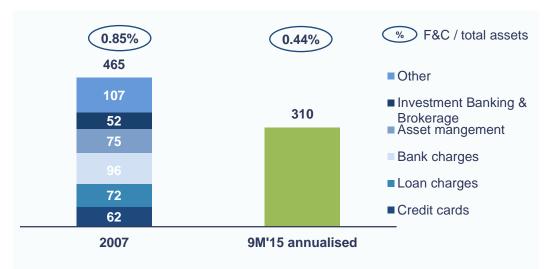
Operating efficiency

Liquidity International operations



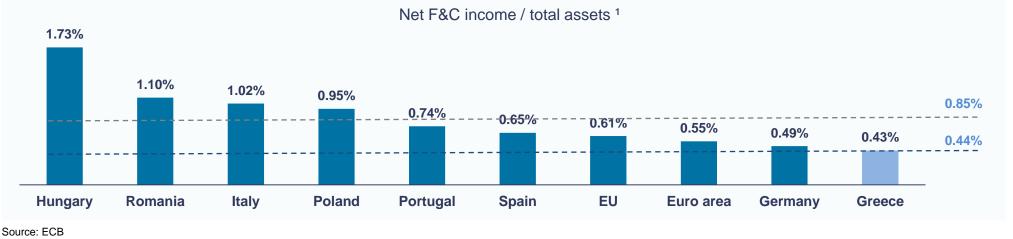
41

### Alpha Bank's net F&C generation by segment



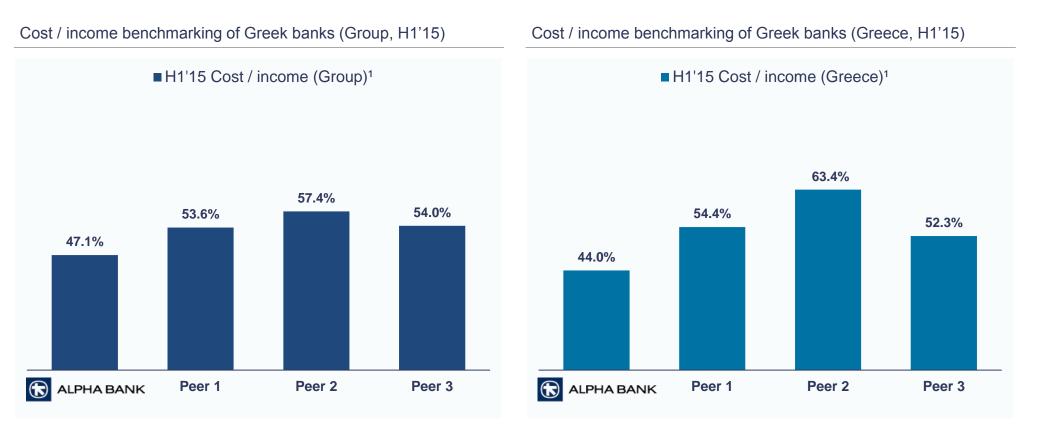
F&C income generation in other European countries

- Alpha Bank was historically able to generate almost three times higher net F&C income in absolute terms vs. current levels despite operating in a significantly less concentrated Greek banking sector
- Even taking into account considerable deleveraging achieved, there is a significant upside potential from rebound of net fee and commission income yield from current depressed levels closer to pre-crisis values
- Comparison of Greek banking sector vs. other European markets confirms significant rebound potential



#### <sup>1</sup> Total assets for domestic banking groups and stand alone banks, foreign (EU and non-EU) controlled subsidiaries and foreign (EU and non-EU) controlled branches



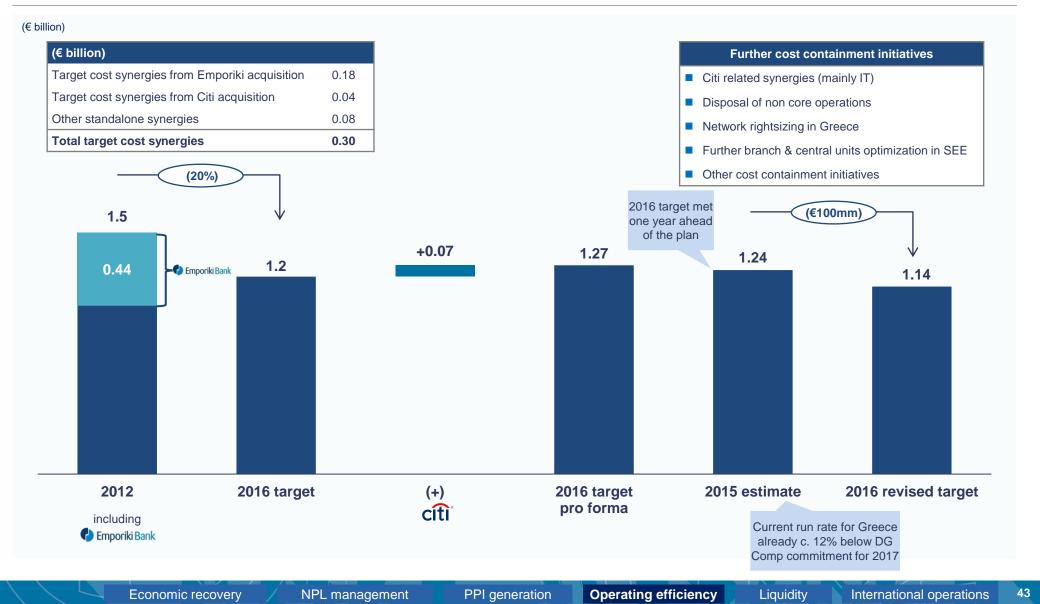


### Alpha Bank features by far the best cost / income ratio among Greek banks both on Group level as well as in Greece

<sup>1</sup> Excluding integration and extraordinary costs for all banks



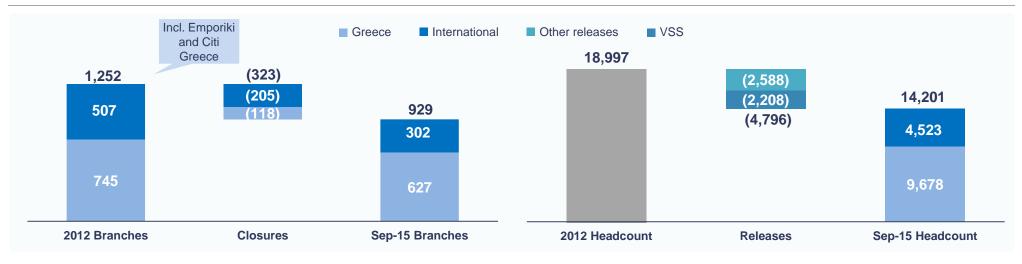
### Operating expenses evolution (Group)



Alpha Bank's strong track record to date and above average branch penetration in its main markets support case of further cost reduction



### Headcount and branch evolution



#### Number of branches per 100,000 adults 41.6 (9%) (9%) (42%) (43%) (45%) (54%) (14%) 29.4 26.8 24.4 24.3 23.0 15.6 15.3 14.7 12.3 OECD avg. Cyprus Romania Czech Rep. Ireland Germany Finland Greece Austria Hungary

### Branch penetration in European countries

% Branch number reduction potential for Greece if it were to reach number branch penetration per 100,000 adults in a given country

Source: World Bank; Hellenic Banking Association; latest 2013 data for all countries except Greece (Q1'15)

Liquidity

(66%)

9.1

Norway

44



### Alpha Bank's Eurosystem funding evolution

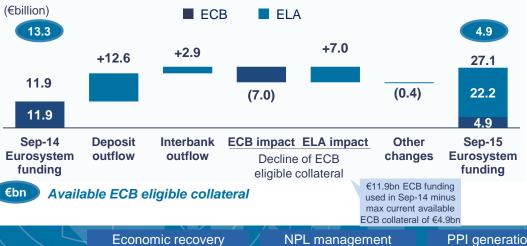


PPI generation

### ELA utilisation could be manageable on a normalised basis

Economic recovery

### PPI sensitivity to cost of funding



Annualised impact of €1bn:	PBT impact €mm
Time deposits replacing Pillar II ELA <sup>1</sup>	+23.4
Cancellation of Pillar II guarantee fee	+11.5
Shift from ELA to ECB	+15.0

<sup>1</sup> At current time deposit cost of 1.05% (end of October)

**Operating efficiency** 



#### (€ billion) 22.2 Sep-15 Normalisation Issuances at Release Reverse of ECB Customer Reduction **FLA** ECB deposit of interbank opportune of funded of liquidity collateral base acitvity market assets from waiver haircut windows SEE reduction restoration operations

### Drivers behind future reduction of ELA / ECB

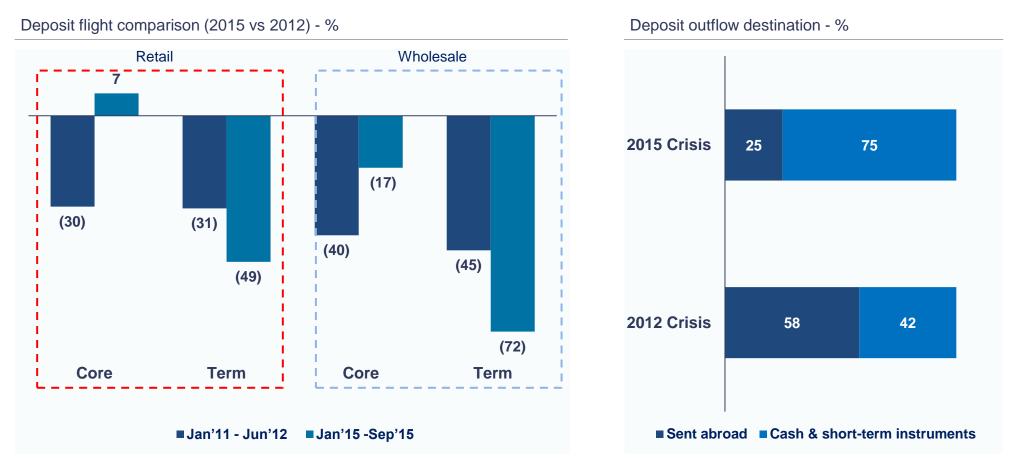
- Restoration of deposit base by 2018:
  - Deposit outflows were the result of political and macroeconomic uncertainty which has since then partially alleviated
  - First signs of deposit recovery already visible, with the Greek banking system adding €0.3bn deposits in August and €0.6bn in September
- Comeback of repos and other interbank
   transactions with financial institutions
- Ability to repo covered bonds
- Wholesale funding issuance
- Reduction in funded assets (incl. repayment of Tbills)
- Rundown of liquidity buffers in SEE operations
- GGBs, GTBs and Pillar II bonds (now used for ELA) to become ECB eligible upon waiver reinstatement
- Alpha Bank to benefit from its penetration in affluent segment (c.30% market share)

Expected restoration of liquidity position of Alpha Bank

PPI generation

The profile of 2015 deposit outflows vis-à-vis the 2012 crisis supports an earlier recovery pattern upon restoration of customer confidence





- Significant amount of 2012 outflows were churned due to the prolonged recession, as reflected also from the depletion of current accounts
- Unlike 2012, the majority of outflows in 2015 has remained within the country or invested in third party money market instruments, albeit under the Bank's continuing relationship management

PPI generation

Operating efficiency

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Romania	
Entry: Greenfield	1994
Branches:	142
Employees:	1,944
Gross Loans (in €mm):	2,933
Deposits (in €mm):	1,189
Loan Market Share:	5.8%

### Serbia

Entry: Acquisition	2002
Branches:	76
Employees:	986
Gross Loans (in €mm):	737
Deposits (in €mm):	396
Loan Market Share:	4.6% <sup>1</sup>

### Albania

Entry: Greenfield	1998
Branches:	40
Employees:	411
Gross Loans (in €mm):	368
Deposits (in €mm):	395
Loan Market Share:	8.6%

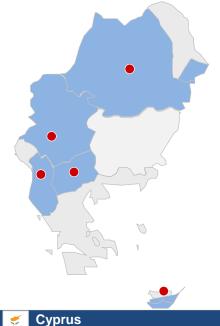
### FYROM

Entry: Acquisition	2000
Branches:	18
Employees:	240
Gross Loans (in €mm):	68
Deposits (in €mm):	64
Loan Market Share:	1.5% <sup>1</sup>

<sup>1</sup> Loan Market Share as of August 2015

Economic recovery

Alpha SEE Network	
Branches:	301
Employees:	4,456
Gross Loans (in €mm):	9,369
Deposits (in €mm):	3,662

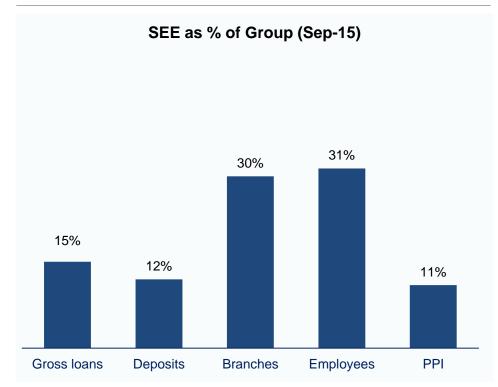


Cyprus	
--------	--

Entry: Acquisition	1998
Branches:	25
Employees:	875
Gross Loans (in €mm):	5,262
Deposits (in €mm):	1,618
Loan Market Share:	4.6%

NPL management

### SEE operations in the context



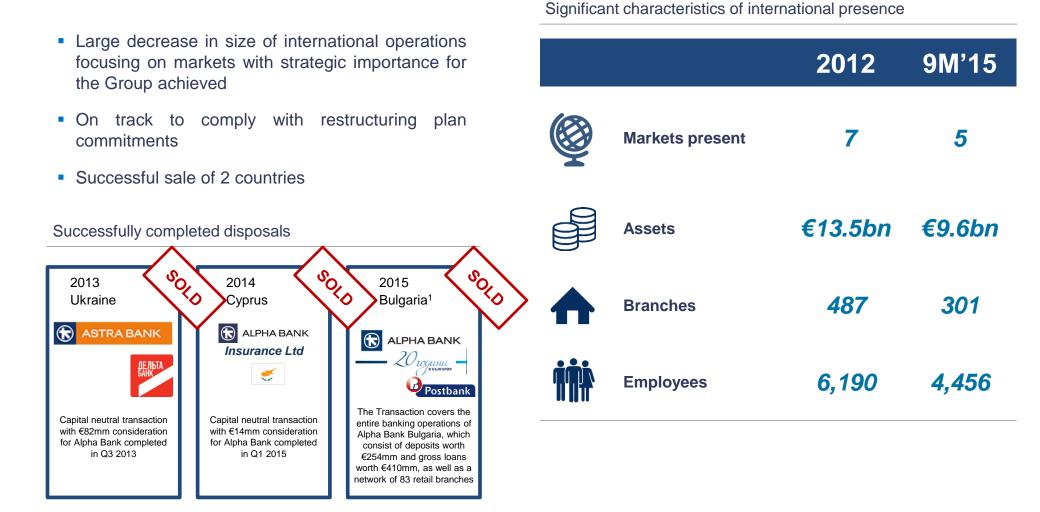
Focused international operations with two large markets – Cyprus and Romania – representing 87% of total international portfolio

**PPI** generation

Operating efficiency

# Alpha Bank has undertaken a significant rightsizing effort in order to recalibrate its international presence on a targeted basis

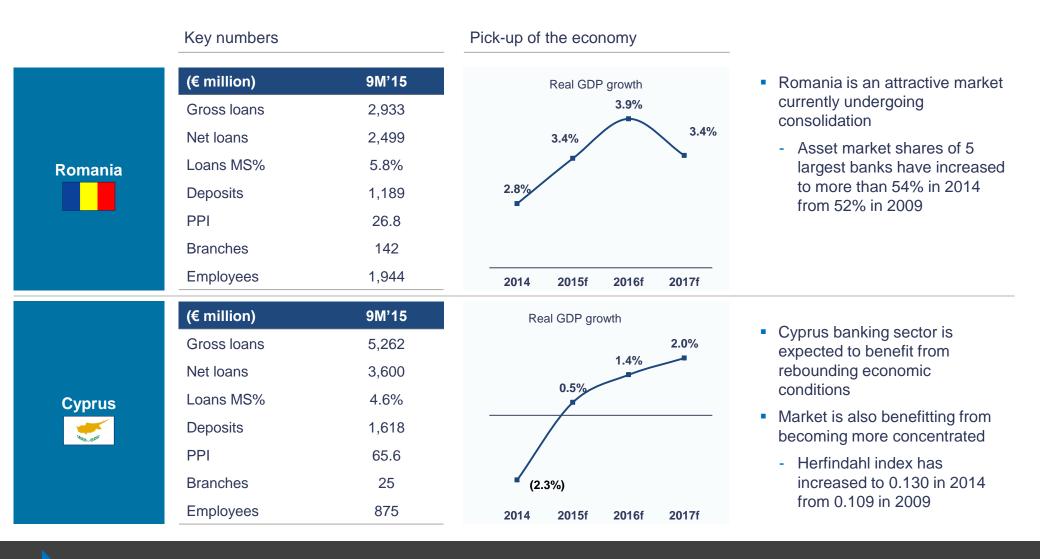




<sup>1</sup> Transaction completion subject to regulatory approvals

### Subsidiaries in Cyprus and Romania operate in consolidating markets and could support value creation for the Group





Alpha Bank's strong position in Romania and Cyprus would allow it to generate attractive returns in these consolidating markets

#### Source: ECB, IMF

Operating efficiency

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**III. 9M'15 Financial Performance** 

### Balance sheet composition I Group





Bal	ance sheet P&L	Capital	Supporting tables		52
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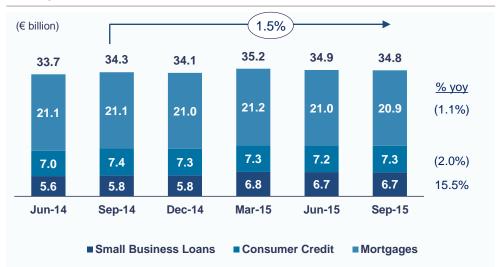
### Group loans



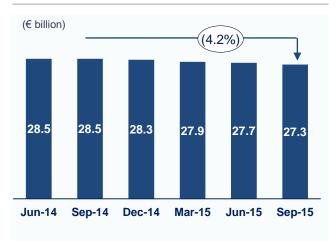
### Gross loans evolution



### Group retail loans (incl. Citi balances since Sep-14)



### Group wholesale lending



#### SEE loans (excl. Bulgaria since Jun.15)



#### Loans in CHF (Sep-15)

(€ billion)

Per segment	Net Loans
Retail	1.3
Wholesale	0.7
Total	2.0

Per geography	Net Loans
Greece	0.3
Cyprus	1.7
Total	2.0

**Balance sheet** 

Capital

### Loan volumes and contribution to NII



#### (€ billion) Citi 50.1 0.4 50.1 49.7 49.6 49.7 47.7 47.0 Jun-14 Sep-14 Sep-15 Dec-14 Mar-15 Jun-15

### Group net loans evolution

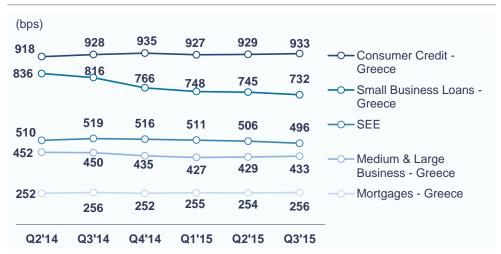
Loans spreads - Group



### NII – loans contribution



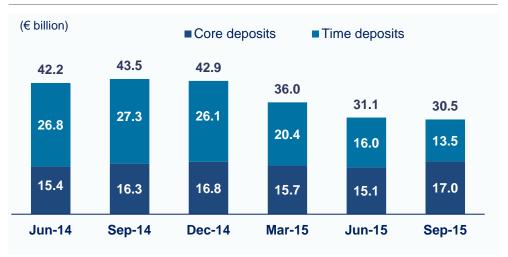
### Lending spreads



 Balance sheet
 P&L
 Capital
 Supporting tables
 54



### Deposits evolution



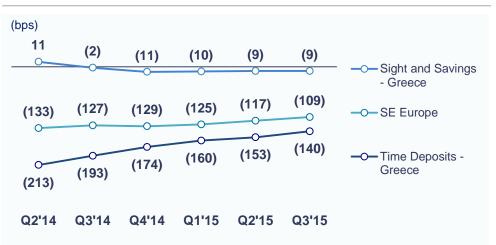
### Group deposit spread evolution



### NII – deposits contribution



### Deposit spreads





### Operating expenses evolution<sup>1</sup>



P&L

<sup>1</sup> Excluding integration & extraordinary costs and Citi for Q1 14, Q2 14



**Balance sheet** 

### Cost to Income ratio<sup>2</sup>

<sup>2</sup> Excluding income from financial operations, integration & extraordinary costs

### Targeted cost reduction of 20%

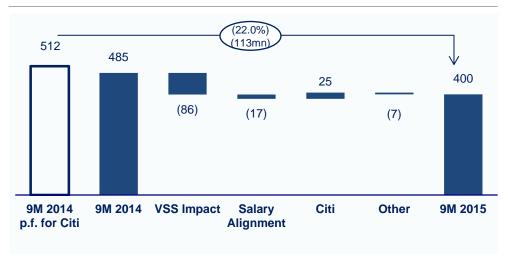
Capital



Supporting tables



Staff costs evolution<sup>1</sup>



**Balance sheet** 

General expenses evolution<sup>1</sup>

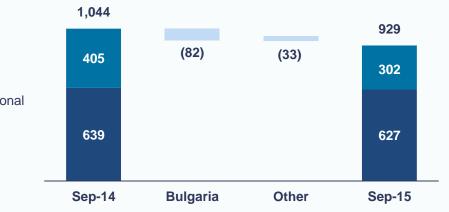
Capital



<sup>1</sup> Excluding integration & extraordinary costs



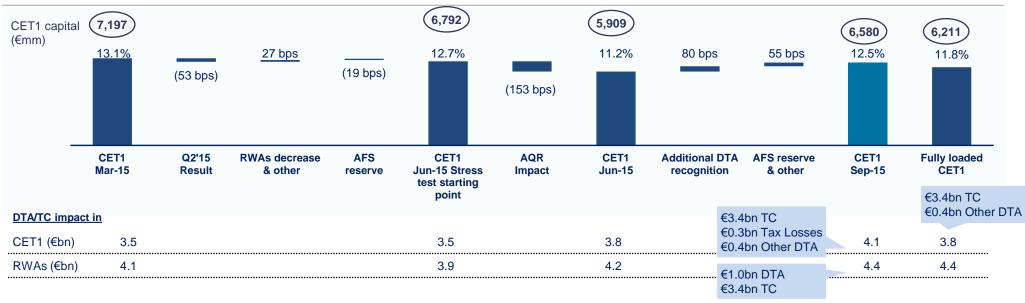
P&L



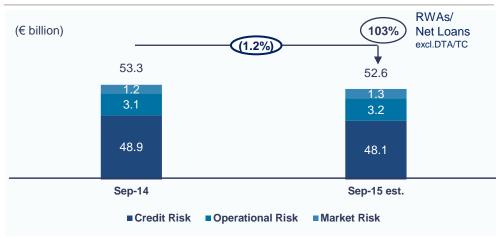
Supporting tables



### Common Equity Tier I (CET1) ratio build up



### Group RWAs development



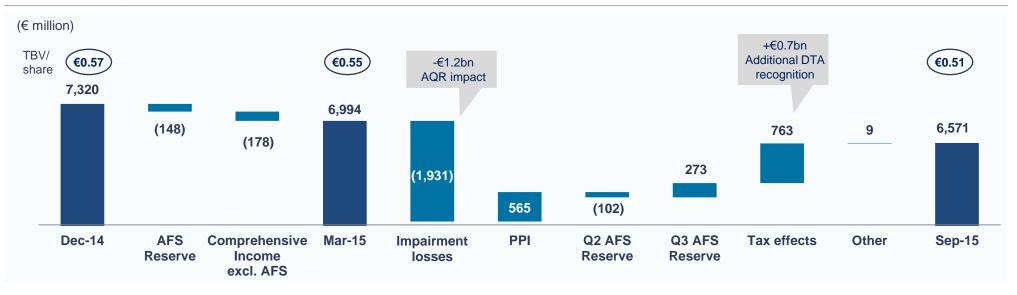
### Equity to regulatory capital bridge



 Balance sheet
 P&L
 Capital
 Supporting tables
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### Evolution of Tangible Book Value (TBV)



### End of September 2015 GGBs held at AFS had a Book Value of €1.7bn versus €2.5bn Nominal Value

- Tangible Book Value has increased during the last quarter due to the movement of the AFS reserve by €273mn
- 100bps decrease in yields has a c.€145mn effect in comprehensive income pre-tax, or c.30bps in our CET1 ratio



Note: The graph is for illustrative purposes

В	alance sheet	P&L	Capital	Supporting tables			59
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### DTA / DTC analysis

	Balance	DTC	Period for utilisation	eriod for utilisation Regulatory _			Amount included in	in	
(€ million)	sheet value	eligible? <sup>1</sup>	(years)	capital value	Risk weight	RWA	Phased-in CET1	FL CET1	
Loan losses	2,259	$\checkmark$	Varies	2,259	100%	2,259	2,259	2,259	
PSI related	1,170	$\checkmark$	30	1,170	100%	1,170	1,170	1,170	
Tax losses	563	×	5	563	0%	0	336	0	
Other	393	×	Varies	393	250%	983	393	393	
Total	4,385			4,385		4,412	4,158	3,822	
o/w DTC	3,429			3,429		3,429	3,429	3,429	
o/w non-DTC	956			956		983	729	393	

### Side by side comparison of phased-in and fully loaded CET1 capital

(€ million)	Phased-in	Fully loaded
Share capital, premium & retained earnings	7,064	7,064
(+) Minority interest (transitional)	+12	0
(-) Phasing out of tax losses DTA <sup>2</sup>	(224)	(563)
(-) Goodwill and intangibles	(117)	(293)
(-) Lower Tier I	(155)	0
CET1 capital	6,580	6,208

<sup>1</sup> DTC eligibility concerns DTA on Loan Losses recognised in Alpha Bank A.E. and Alpha Leasing A.E. solo accounts as at 30.6.2015 (using tax rate 29%) and DTA on PSI recognised in Alpha Bank A.E. solo accounts as at 30.9.2015

**Balance sheet** 

<sup>2</sup> 40% phased out under phased-in, 100% under fully loaded

<sup>3</sup> DTA will be converted into DTC and trigger dilution upon 2016 losses & onwards

<sup>4</sup> Assuming there is no income tax to be netted off

### Potential share dilution due to DTC<sup>3</sup>

(€ million)	Net loss, equity and	
Net loss	eligible DTC based on solo accounts	А
Eligible DTA		В
Equity	С	
Tax credit <sup>4</sup>	D = A * B / (C-A)	
Market value of shares to be issued	to government	E = 100% * D
30 day VWAP (€)	F	
Number of shares to be issued to	E/F	

P&L	Capital	Supporting tables	60
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(€ million)	9M 2015	9M 2014	yoy % change	H1 2015	H1 2014	yoy % change
Net Interest Income	1,445.5	1,429.0	1.2%	957.1	941.5	1.7%
Net fee and commission income	232.1	248.7	(6.6%)	162.9	163.7	(0.5%)
Income from Financial Operations	45.4	85.7	(47.1%)	36.3	69.1	(47.5%)
Other Income	38.7	44.1	(12.2%)	28.1	29.1	(3.4%)
Operating Income	1,761.7	1,807.5	(2.5%)	1,184.3	1,203.3	(1.6%)
Staff Costs	(399.5)	(485.4)	(17.7%)	(266.3)	(327.6)	(18.7%)
General Expenses	(367.0)	(366.2)	0.2%	(240.0)	(242.7)	(1.1%)
Depreciation and amortization expenses	(78.2)	(68.6)	14.0%	(51.7)	(46.0)	12.5%
Operating expenses before integration and extraordinary costs	(844.7)	(920.2)	(8.2%)	(558.1)	(616.2)	(9.4%)
Integration costs	(6.4)	(10.3)	(37.7%)	(3.1)	(7.4)	
Extraordinary costs	(27.4)	(198.4)	(86.2%)	1.5	(0.6)	
Operating expenses	(878.5)	(1,128.9)	(22.2%)	(559.7)	(624.2)	(10.3%)
Impairment losses on credit risk	(2,355.9)	(1,075.1)	119.1%	(2,097.2)	(740.7)	
Profit / (Loss) before income tax	(1,472.7)	(396.6)		(1,472.6)	(161.7)	
Income Tax	723.3	492.9	46.8%	309.4	432.9	
Profit/ (Loss) after income tax	(749.4)	96.3		(1,163.2)	271.2	
Negative goodwill from Diners transaction	0.0	40.3		0.0	0.0	
Profit / (Loss) after income tax from continuing operations	(749.4)	136.6		(1,163.2)	271.2	
Profit / (Loss) after income tax from discontinued operations	(89.0)	(7.3)		(88.9)	(3.8)	
Profit / (Loss) attributable to shareholders	(838.6)	129.1		(1,252.3)	267.2	
Net Interest Income / Average Assets - MARGIN	2.7%	2.6%		2.7%	2.6%	

	P&L
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Balance sheet

Capital

Supporting tables



(€ million)	Q3 2015	Q2 2015	Q1 2015	Q4 2014	Q3 2014	Q2 2014	Q1 2014
Net Interest Income	488.4	481.9	475.2	490.4	487.5	476.0	465.5
Net fee and commission income	69.3	78.1	84.8	86.2	85.0	82.4	81.2
Income from Financial Operations	9.1	10.2	26.1	(45.0)	16.6	26.7	42.4
Other Income	10.6	15.9	12.1	11.2	15.0	16.3	12.8
Operating Income	577.4	586.1	598.2	542.8	604.2	601.4	601.9
Staff Costs	(133.2)	(132.1)	(134.3)	(160.2)	(157.9)	(162.9)	(164.6)
General Expenses	(127.0)	(123.9)	(116.1)	(149.0)	(123.5)	(120.4)	(122.3)
Depreciation and amortization expenses	(26.5)	(26.0)	(25.7)	(26.2)	(22.6)	(23.0)	(23.0)
Operating Expenses before Integration and Extraordinary Costs	(286.6)	(282.0)	(276.1)	(335.3)	(304.0)	(306.3)	(310.0)
Integration costs	(3.3)	(2.0)	(1.1)	(3.1)	(2.9)	(2.1)	(5.3)
Extraordinary costs	(28.9)	4.0	(2.5)	(92.5)	(197.8)	(1.0)	0.4
Operating Expenses	(318.7)	(280.0)	(279.7)	(431.0)	(504.7)	(309.3)	(314.9)
Impairment losses on credit risk	(258.7)	(1,672.3)	(424.9)	(771.1)	(334.4)	(347.0)	(393.7)
Profit / (Loss) before income tax	(0.1)	(1,366.2)	(106.5)	(659.3)	(234.9)	(55.0)	(106.7)
Income Tax	413.9	318.6	(9.2)	202.7	60.0	419.4	13.5
Profit/ (Loss) after income tax	413.8	(1,047.6)	(115.6)	(456.6)	(174.9)	364.4	(93.2)
Negative Goodwill from Diners Transaction	0.0	0.0	0.0	0.0	40.3	0.0	0.0
Profit / (Loss) after income tax from continuing operations	413.8	(1,047.6)	(115.6)	(456.6)	(134.6)	364.4	(93.2)
Profit / (Loss) after income tax from discontinued operations	(0.1)	(88.7)	(0.2)	(2.4)	(3.5)	(2.9)	(0.9)
Profit / (Loss) attributable to shareholders	413.6	(1,136.3)	(116.0)	(458.9)	(138.1)	361.4	(94.2)
Net Interest Income / Average Assets - MARGIN	2.8%	2.7%	2.6%	2.7%	2.7%	2.6%	2.5%

### SEE balance sheet figures



(€ million)	Cyprus	۵%	Romania	۵%	Serbia	Δ%	Albania	∆%	FYROM	∆%	TOTAL	Δ%
Sep-15	Balay act	уоу		уоу		уоу		уоу	×	уоу		уоу
Deposits	1,618	(29%)	1,189	(23%)	396	(10%)	395	(17%)	64	(29%)	3,662	(31%)
Gross Loans	5,262	2%	2,933	(0.2%)	737	(4%)	368	(1%)	68	(0.1%)	9,369	(6%)
Loan Market Share	4.6%		5.8%		4.6% <sup>1</sup>		8.6%		1.5% <sup>1</sup>			
Mortgages	2,457	1%	933	8%	183	(3%)	67	0.2%	13	(0.3%)	3,653	(2%)
Consumer Credit	307	8%	278	(6%)	116	(7%)	19	32%	22	(1%)	742	(9%)
Businesses	2,498	3%	1,722	(3%)	438	(3%)	282	(3%)	33	0.2%	4,974	(8%)
NPL ratio	45.5%		16.8%		17.9%		19.6%		27.3%			
Cash coverage	69%		87%		63%		41%		43%			
Total coverage	125%		152%		120%		120%		97%			

<sup>1</sup> Loan Market Share as of August 2015

	Balance sheet	P&L	Capital	Supporting tables	63
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### SEE main P&L figures



(€ million)	Cyprus	Δ%	Romania	Δ%	Serbia	Δ%	Albania	Δ%	FYROM	Δ%	TOTAL	Δ%
Sep-15	Mary Charles	Yoy		уоу		Yoy		уоу	×	уоу		уоу
Operating Income	107.0	(15%)	94.3	(17%)	39.0	(8%)	17.2	(2%)	3.6	0.3%	261.2	(14%)
Operating Expenses (pre-O/H allocation)	41.4	(17%)	67.5	4%	26.5	(8%)	10.1	2%	4.8	(2%)	150.4	(5%)
Impairment Losses	144.7	(43%)	30.2	(44%)	2.9	(55%)	5.6	43%	0.4		183.7	(42%)
Profit Before Tax (pre- O/H allocation)	-79.1	(55%)	(3.4)	(33%)	9.6	34%	1.5	(59%)	-1.6		-72.9	(57%)
Branches	25		142		76		40		18		301	(103)
Employees	875		1,944		986		411		240		4,456	(1,100)

Balance sheet	P&L	Capital	Supporting tables	64



### Greece

Alpha Bank's asset quality by portfolio (Sep-15)

						Gree	ece				
(€ billion)		Wholesale		SBL		Mortgages		Consumer		Total	
Gross Ioans		22.2		6.6		17.2		6.5		52.5	
(-) Provisions		(5.1)		(2.9)		(2.5)		(2.5)		(13.	0)
Net loans		17	7.1	3	.8	14.	.7	4.0	0	39.	5
NPLs		5	.8	4	.9	5.8	8	3.	1	19.	5
NPL ratio		26	.0%	74.	5%	33.0	5%	47.0	0%	37.2	%
NPE		9.3		5.3		7.5		4.0		26.2	2
NPE ratio		42.0%		80.5%		43.5%		61.6%		<b>49.8</b> %	
NPL collateral		3.7		2.4		4.2	2	0.8	8	11.	1
NPE collateral		6	5.3	2	.7	5.0	6	0.9	9	15.	6
-		153%	123%	4070/		117%	109%			123%	109%
	Collateral	64%	68%	<b>107%</b> 49%	<b>104%</b> 51%	73%		105% 25%	84%	57%	60%
Coverage ratio	Cash	89%	55%	58%	54%	44%	75% 34%	80%	23% 61%	66%	50%
		NPL	NPE	NPL	NPE	NPL	NPE	NPL	NPE	NPL	NPE
IPLs		5	.8	4.9		5.8		3.1		19.5	
(+) Forborne NPLs < 90 dpds		1.8		0.4		1.7		0.9		4.7	
(+) Individually impaired <sup>1</sup>		1.8		0.0		0.1		0.0		1.9	
NPEs 9.3		.3	5.3		7.	5	4.	0	26.2	2	
Forborne NPLs >90dpd		0.3		0.9		1.2		1.4		3.8	
Forborne NPLs <90dpd		1.8		0.4		1.7		0.9	9	4.7	,
Performing forborne 2Y probation period before		0.4		0.5		2.5		0.6	4.0	4.0	
	reclassifying 2.4		.4	1.8		5.4		2.	9	12.	5

<sup>1</sup> Including unlikely to pay

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Balance sheet	ΓαL	Capital		00



### **IV. Appendix – Recapitalisation Framework**



HFSF participation	<ul> <li>The HFSF may inject the state aid in the form of common shares, Contingent Convertible bonds ("CoCos) or other convertible securities. The allocation between common shares and other securities, has been determined by virtue of a Cabinet Act to 25% for common shares and 75% for CoCos.</li> </ul>
	<ul> <li>The HFSF may vote in favour of abolition of pre-emptive rights, i.e. this is not obligatory under statute.</li> </ul>
	The HFSF provides funds by contributing in kind ESM notes or cash.
Pricing considerations	<ul> <li>Subscription prices must be determined through a book building process. An independent financial advisor of the HFSF will confirm that any such process was conducted in accordance with international best business practice.</li> </ul>
	<ul> <li>No private sector investor may subscribe for shares or CoCos at a price lower than that offered to the HFSF. Such price however may be lower than previous subscription prices paid by the HFSF for the same bank and/or the current market price.</li> </ul>
Mandatory burden sharing	<ul> <li>Prior to any HFSF state aid injection, mandatory burden sharing measures have to be imposed by virtue of a Cabinet Act, the extent of which is at the discretion of the Cabinet. The measures may be based on an assessment by an independent valuator, appointed by the BoG. An assessment prepared in accordance to article 36 of the BRRD may be used as well. Burden sharing covers all liabilities of the Bank, including senior liabilities not enjoying a general privilege in bankruptcy (incl. Senior Bonds, Intra-group Deposits or Loans from subsidiaries of funds from senior bonds and Guarantees for senior bonds of subsidiaries).</li> </ul>



CoCos key features	<ul> <li>CoCos are expected to qualify as CET 1 instruments, will bear a coupon of 8% payable in cash or shares, repayable by the issuer at any date (subject to regulatory approval), and convertible at 116% of their nominal value to shares at the capital increase issue price.</li> </ul>
	<ul> <li>Transfer of such CoCos to private sector investors is subjected to the prior approval of the prudential regulator.</li> </ul>
Voting rights	<ul> <li>Any new shares subscribed by the HFSF in this new recapitalisation process have unrestricted voting rights.</li> <li>Shares previously subscribed remain subjected to the same restrictions.</li> <li>Any such restrictions fall away if obligations under the restructuring plan or the RFA are infringed.</li> </ul>
Corporate approval process	<ul> <li>Lower majority and quorum levels are required for passing resolution on share capital increase, issuance of CoCos and items ancillary to the capital raising;</li> <li>The corporate resolution must provide that they are adopted pursuant to law 3864;</li> <li>The corporate resolution may simply provide the maximum amount of the capital raised, rather than refer to exact number of shares;</li> <li>The invitation must be published 10 calendar days before the meeting;</li> <li>Various other time periods for additional agenda items, etc. are shortened.</li> </ul>

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